Wearable Computer

U2S

User Guide



Disclaimer

UROVO PTE. LIMITED (“Urovo”) reserves the right to make changes to the information contained in this document without prior notice. Feature availability is subject to change. Readers should consult Urovo in all cases to define if any such changes have been made. Urovo makes no representations or warranties regarding the content or use of this document, particularly regarding its commercial or fitness for a particular purpose.

Copyright © 2025 UROVO PTE. LIMITED. All rights reserved.

Copyright

The Bluetooth® trademakes and logos are owned by Bluetooth SIG, Inc. and licensed to Urovo.

Google, Android, Google Play, Google Pay and other marks are registered trademarks owned by Google LLC.

Other company and product names and logos mentioned herein may be trademarks of their respective companies and are the property of their respective owners.

Table of Contents

About the Guide 1
Service information 1
Unpacking 2
Chapter 1-About The U2S Features 3
    Features of the U2S 3
    About the Battery 5
        Battery Identification 5
        Safety Precautions 5
        Use and Storage 6
    Charge the Battery Before Use 7
    Change Battery 8
        Hot Swap 8
        Install the Battery 10
        Replace the Battery 10
    Check the Battery Status 12
    About the Intelligent Battery Management Solution 13
Chapter 2-Using The Device 14
    Installing SD Card 14
    Turn On/Off U2S 14
    Un-lock the Screen 16
    Home Screen 19
    Status Icons 20
    Notification Icons 21
    Quick Access Panel 22
    Edit Quick Settings Panel 23
    Remove The Application From The Home Screen 24
    Add Widgets To The Home Screen 26
    Home Settings+Wallpapers 27
    File Transfer 28
    Picture management by picture transfer protocol (PTP) 29
Chapter 3-Device Setting 30
    Access Device Settings 30
    Device Settings 31
    Network & internet 33
        Connect to a Wi-Fi Network 34
        Hotspot & Tethering 35
        Load, Disable or Remove a Certificate 36
    Bluetooth Setting 37
    NFC Setting 38
    Apps 39
    Notifications 40

Battery 41
Storage 42
Sound 43
Display 44
Security and privacy 45
Passwords and accounts 46
System 47
Language & input 48
Data & time 49
Enterprise Feature Settings 50
Remap Key 51
Gloves Mode 53
Chapter 4-Wrist Strap 54
Chapter 5-Use the Camera 55
Take a Photo or Video with the Camera 55
Chapter 6-Application 56
Application Window 56
Switching Between Recent Apps 57
Apps Icon 58
App Market 61
Contacts 62
U stage 63
Chapter 7-Maintenance and Troubleshooting 64
Maintenance Equipment 64
Cleaning Equipment 65
Troubleshooting 66
About a Factory Reset 68
Software Downloads 69
Precautions 69
Warranty Policy 70
Developer Information 70
Label Locations 71

About the Guide

Introduction

This Guide offers information on the usage of U2S mobile computer and its accessories.

Note: The screens and windows described in this Guide are samples, which can differ from the actual ones.

Service information

You can visit the official website (https://en.urovo.com) of Urovo PTE. LIMITED. (hereinafter referred to as Urovo) whenever possible to gain quick network support services:

Click the search box and enter corresponding product model to query the machine's configuration information. Click maintenance query to query information of the nearest service center or enter the serial number (SN) of your device in the search box for maintenance progress to query the maintenance state to follow up the state of the device in maintenance in time! Service hotline: 400-888-6989.

Please offer the following information while contacting the Support Center:

- Device SN (Serial Number)
- Model or product name
- Software type and version number: check the device"Settings-About Phone"

Thanks for your cooperation!

Provision of document feedback

If you have any comment, question or advice on this Guide, please e-mail to tech@urovo.com 或 service@urovo.com

Unpacking

1. Please carefully remove all the protective materials around U2S and keep the device case for storing and transporting the device in the future.
2. Please check the following elements:

- U2S intelligent terminal×1
- Arm Strap×1
- Adapter×1
- USB cable×1
- Quick start guide×1

3. Inspect the device for damage. If any equipment is damaged or missing, please contact customer service support or the local distributor.

4. Please remove the screen shipping protective film before using.

Chapter 1-About The U2S Features

This chapter introduces the basic functions of the U2S, battery precautions and usage, etc.

In this section, all versions of the device are referred to as the U2S unless the information is model type specific. Device applications and settings vary by computer model and operating system version. Your computer may not include all features shown in the manual.

Features of the U2S






Battery
buckle
Earphone Port
Pogo Pin
Magnetic
interface
Battery
Camera and Flash
Power Button



Caution: Before attempting to install, use, or charge the battery, please read the battery recommendations, safety precautions, and related guidelines in this chapter.

About the Battery

The U2S uses a rechargeable lithium-ion battery as its main power source. There are several factors that determine the life of your battery, such as display brightness, display timeout, input device, extreme temperature, and usage conditions.

Battery Identification

The battery used in the device is vary from models. Please ensure you use the original factory-supplied battery. If you need to purchase a replacement battery, please contact your local sales representative.

Computer/Device	Battery Model
U2S	HBLU2

Safety Precautions



Caution: Only use the manufacturer-specified charger. Do not disassemble, impact, crush, or throw into fire. Discontinue use if the battery becomes severely swollen. Do not expose to high temperatures, and do not use after water immersion.

- Do not store the battery in places exceeding 60°C (140°F), such as inside vehicles parked in hot weather under direct sunlight, near radiators, or other heat sources.
- Do not use the battery if it is noticeably deformed, swollen, or discolored. Replace it immediately and dispose of it as outlined in the caution provided at the beginning of this Safety section.
- Do not use the battery if it is too hot to handle. Replace it immediately and discard it.
- Do not disassemble, open, crush, bend, deform, puncture, or shred the battery.

- Do not drop the battery or apply mechanical shock or pressure to it.
- Do not short-circuit the battery or allow metal or conductive objects to touch its terminals.
- Do not throw the battery into fire, or expose it to high-temperature environments like microwaves or dryers.
- Do not modify or refurbish the battery, insert foreign objects into it, submerge it in water or other liquids, or expose it to fire, explosion, or other hazards.
- The charging area for the device should be free of debris, flammable materials, or chemicals. Extra care should be taken when charging the device in non-commercial environments.
- Batteries should be stored safely out of the reach of children.
- Follow local regulations for the proper disposal of used rechargeable batteries. Discarded batteries may pose safety hazards. Cover battery terminals with electrical insulating tape before disposal.
- If a battery is accidentally swallowed, seek medical attention immediately.
- If the battery leaks, avoid contact with the liquid. If contact occurs, rinse the affected area with plenty of water and seek medical advice.

Use and Storage

When setting up your device, you should consider how applications, services, and user interface settings affect battery consumption. Configure the screen timeout feature to turn off the screen as early as possible, and enable adaptive brightness to reduce battery usage. Disable unnecessary applications or services running in the background to prevent battery drain. Use the Battery Saver and Battery Management features to conserve power. If network connectivity is limited or unnecessary, enable Airplane Mode to save battery life.

Please note that the capacity of lithium-ion batteries declines over time due to the stress of repeated charge and discharge cycles and environmental factors such as extreme operating or storage temperatures and humidity. As the battery's lifespan or health deteriorates, it may drain faster or take longer to recharge.

For the use and storage of batteries, please follow the recommendations below.

- For optimal charging performance, charge the battery in an environment between 0°C (32°F) and 40°C (104°F). Avoid charging in extremely hot or cold conditions.
- Always use the manufacturer-specified charger to ensure safety and optimal charging. Do not use incompatible batteries or chargers, as doing so may result in fire, explosion, leakage, or other hazards.
- Batteries should be replaced regularly, typically every two years, or if the battery health falls

below 70% (refer to page 15 for Checking the Battery Status).

- When the battery status icon indicates low power, charge the battery immediately or replace it with a spare. Avoid completely depleting the battery, as this puts stress on the battery and may shorten its lifespan.
- Avoid overcharging: Disconnect the power once the battery is fully charged to prevent overcharging, as it can degrade battery performance.
- If you plan to store the device unused for several days (e.g., over weekends or holidays), insert a fully charged battery and activate Airplane Mode or power off the device.
- For battery storage, charge the battery to approximately 50% at around 25°C (77°F), and store it in an environment at the same temperature for maximum battery lifespan.
- If the device will not be used and needs to be stored for more than a few days, remove the battery after charging or use the battery charger to charge the battery. Once the battery is done charging, store the battery and device separately in a cool, dry location. Periodically check the battery's charge level. This is especially important for batteries stored for several months, as they gradually self-discharge, and a fully depleted battery may impact its lifespan.

Charge the Battery Before Use

The U2S device is equipped with a removable battery. Charge the battery for at least 3 hours before using the unit with the supplied adapter and cable. Note that using the device at the same time as charging the battery will increase the time required for a full charge.

The battery has not been installed in the freshly unpacked unit, See Install the Battery on page 11.

Charge the device as follows.

1. Connect the charging accessory to the appropriate power source;

2. Insert the U2S into a Magnetic pogo pin connector. The U2S turns on and begins charging. The Charging/Notification LED red then turns green when fully charged.

Note: the following illustrations are for reference only, the appearance of the equipment to the specific physical shall prevail

Charging with Magnetic pogo pin connector

The indicator light is located at the top left of the front of the device.The status of the

charging indicator is as follows.

State	LED	Indication
Off	○	U2S is not charging. Please check: Ensure the U2S is properly aligned with the magnetic pogo pin connector. Confirm the charger is connected to a power source and powered on.
Long red light	●	U2S is charging
Long green light	●	Charging complete, Please remove the power supply promptly

Change Battery



Caution: Keep your hands dry and make sure all parts are dry before placing the battery in the device. mating wet components may cause damage not covered by the warranty.

Hot Swap

The device includes an internal battery that provides limited power for hot swap the main battery as needed. The hot swap battery powers the display, Wi-Fi, and running applications. When the main battery is removed, it must be replaced with a fully charged battery within the specified time of 60 seconds. The device will not shut down and will maintain its original working state.

Please take note of the following.

- The internal battery is not user-replaceable.
- Do not install or remove the Micro SD card while performing a hot swap.
- The internal battery is charged by the main battery, but frequent consecutive hot swaps in a short period may deplete it.

- Performing a hot swap while multiple applications are running may cause the internal battery to drain faster. Extreme temperatures can also affect the rate at which the internal battery capacity is consumed.
- If the internal battery is depleted and you attempt a hot swap, the device will shut down, and you may lose unsaved data. Therefore, ensure that important files are saved before replacing the battery. If the device shuts down, install the new battery and press the power button to restart the device.

Install the Battery

1. Insert the battery's left side first, slide it left until it stops, then press the right side in.



2. The battery buckle will slide right, then left back into place, completing the installation.



Replace the Battery

When the battery is low, you have the option of charging the device or replacing it with another fully charged battery. Spare batteries can be purchased separately.

When replacing the battery, either power off the unit or begin hot swap. See Hot swap on page 8.

1. Unlock the battery buckle by sliding it right, then remove the battery.



2. Install the replacement battery. Refer to the Install the Battery on page 10.



Check the Battery Status

In addition to the battery status icons and LED, you can use one of the following methods to monitor the battery status:

Select one of the following:

- Settings >Battery

You can view current remaining battery Level, remaining usage time and Battery usage. You can also access the battery saver feature to minimize power loss.

- Battery Management

In this application you can check the remaining battery capacity level and battery health, and by checking the **Advanced Info** you can check the **Battery Health Level**, If the battery health level is below 70%, consider purchasing a new battery.

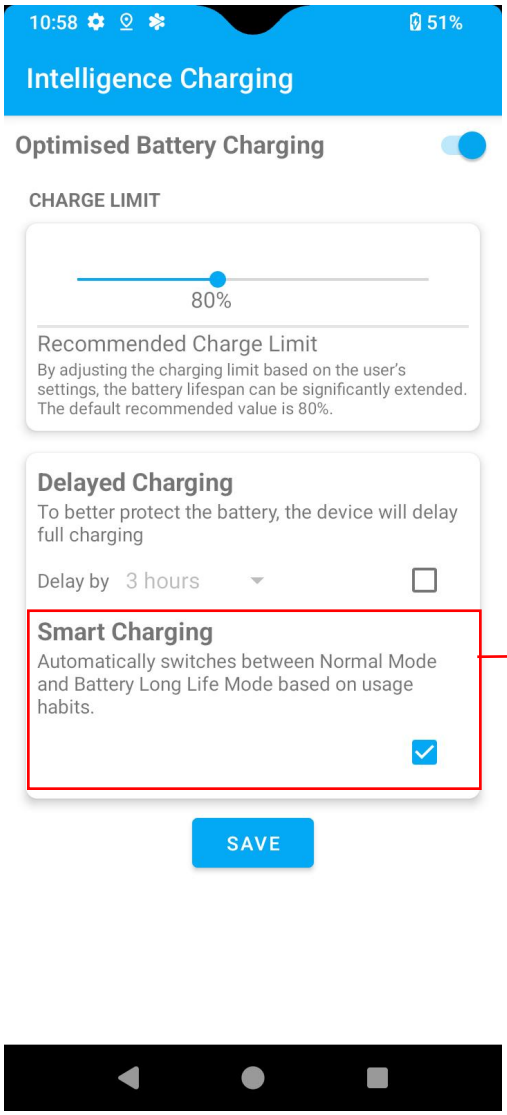


About the Intelligent Battery Management Solution

The Urovo Intelligent Battery Management Solution integrates mobile computers with the battery management platform, enabling real-time battery monitoring and remote management. It enables enterprises to adjust device updates and maintenance strategies and improve battery management efficiency.

The Smart Charging Technology optimizes charging strategies for charging over night and extended charging period. Dynamically adjusts charging protection modes, upper charging limits, and delayed full-charge strategies, effectively prolonging battery lifespan and enhancing safety.

Follow these steps to find the **Smart Charging** option:
Settings >> Enterprise featured setting >> Smart Charging



Tap to turn on or turn off the Smart Charging

Chapter 2-Using The Device

Installing SD Card

1. Slide the back cover lock to the unlock side.



2. Insert the TF (Micro SD) card into the card slot (as shown).



3. Install the back cover.

4. Slide the back cover lock to the lock side.

Turn On/Off U2S

Turn On

Getting Started

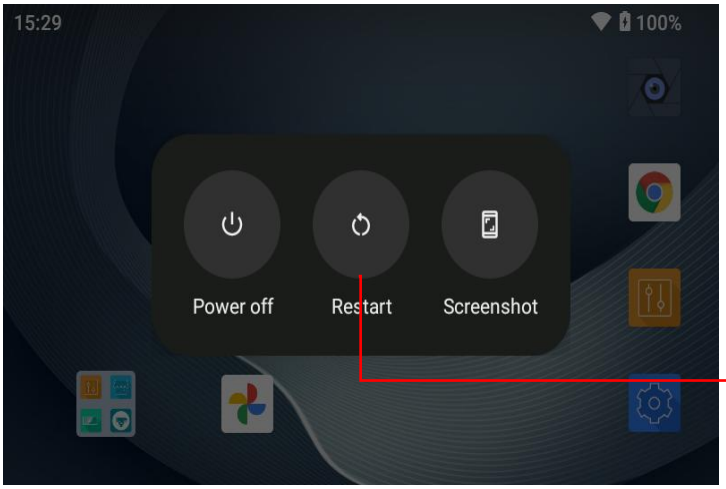
1. In the shutdown of long press the "power key";
2. When U2S goes into startup mode, it vibrates;
3. Release the "Power Key" and wait until U2S finish booting.

If you cannot turn on your U2S, try the below steps:

1. Tit may be that the battery is low, charge the device first
2. Press and hold the "power key" for over 10 seconds to force reboot.

Turn Off/Restart

Press the power button for a long time in the power-on state until the shutdown prompt appears. Click "Power off".

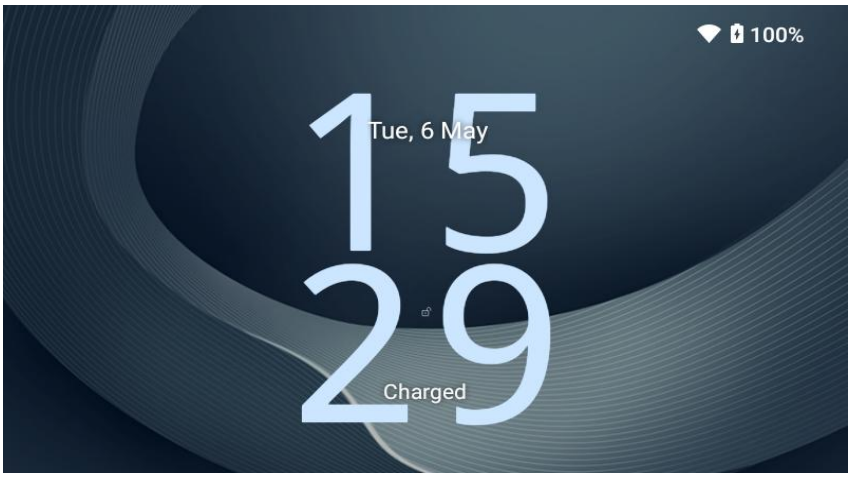


Touch to restart the device.

Un-lock the Screen

Use the Lock screen to protect access to data on the device. Some email accounts require locking the screen.

When locked, a pattern, PIN, or password is required to unlock the device. Press the Power button to lock the screen. The device also locks after a pre-defined time-out.Press and release the Power button to wake the device. The Lock screen displays.The screen lock automatically activates every time when the display is turned off to prevent unauthorized people . You can wake and unlock when you want to use it again.



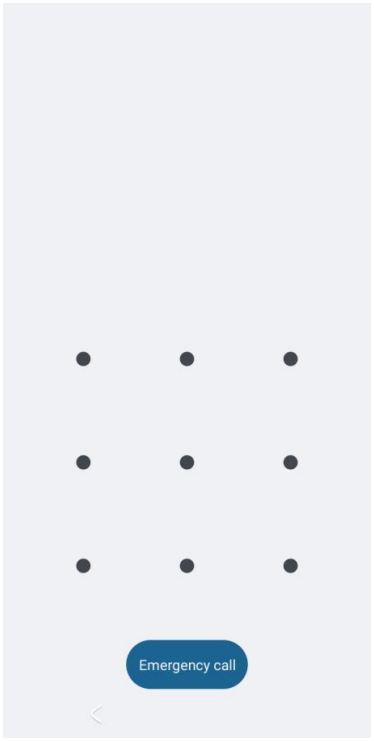
Lock Screen

1. Setting Method:
2. Open”Settings-Security and privacy-Screen lock”.
3. Choose one of the following options:

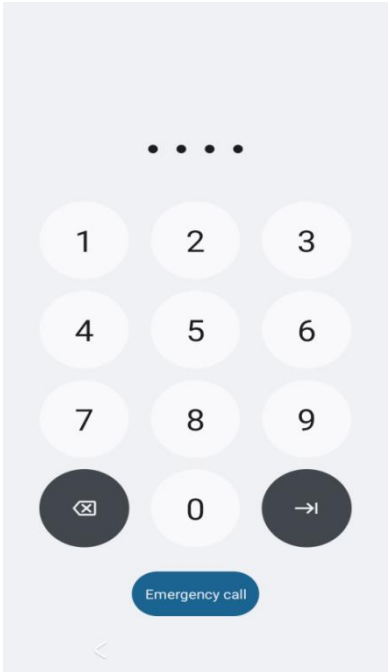
- None
- Swipe
- Pattern
- PIN
- Password

4. Follow the on-screen prompts to complete the setup.
5. Exit the setting app.

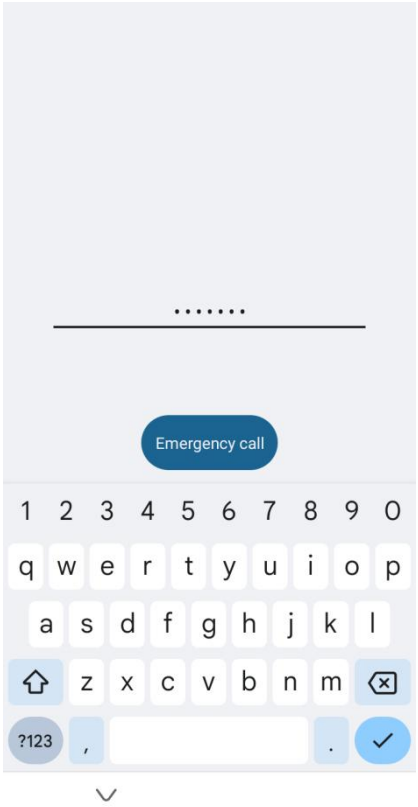
Swipe the screen up to unlock. If the Pattern screen unlock feature is enabled, the Pattern screen appears instead of the Lock screen. If the PIN or Password screen unlock feature is enabled, enter the PIN or password after unlocking the screen.



Pattern Screen
Unlock with pattern.



Password Screen
Unlock with your password.

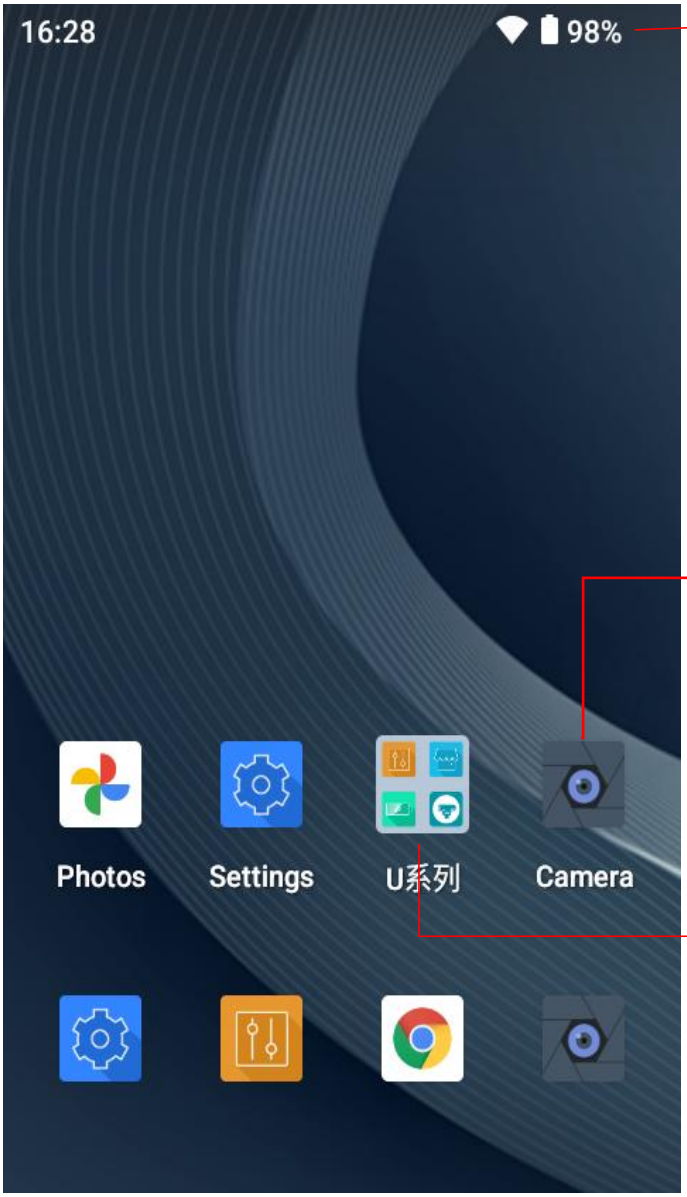


PIN Screen

If the user enters the PIN, password or pattern incorrectly five times, they must wait 30 seconds before trying again.

If the user forgets the PIN, password or pattern contact the system administrator.

Home Screen



Status Bar
Displays the time, status icons , and notification icons.

Application
Click on an icon to run an application.

Folder
Contains apps.

Note: Some Status icons may not appear in the Status bar if there are too many icons to display.

Some of the status icons are listed on the next page.

Status Icons

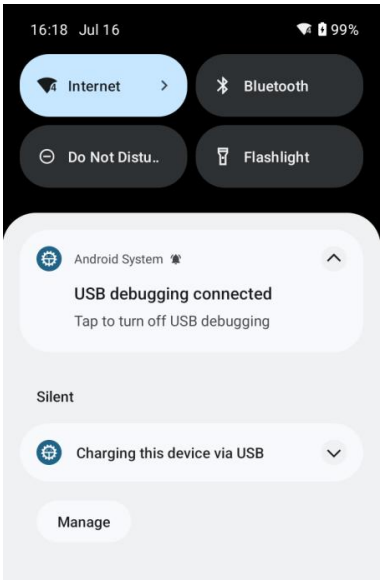
Icon	Description
	Alarm is active.
	Main battery is fully charged.
	Main battery charge is low.
	Main battery charge is very low.
	Main battery is charging.
	All sounds, except media and alarms, are silenced and vibrate mode
	Do Not Disturb mode active.
	Airplane Mode is active. All radios are turned off.
	Bluetooth is on.
	The device is connected to a Bluetooth device.
	Connected to a Wi-Fi network.
	Not connected to a Wi-Fi network or no Wi-Fi signal.
	Connected to an Ethernet network.

Notification Icons

Icon	Description
	More notifications are available for viewing.
	Data is syncing.
	Indicates an upcoming event. Non-GMS devices only.
	Indicates an upcoming event. GMS devices only.
	Open Wi-Fi network is available.
	Song is playing.
	Problem with sign-in or sync has occurred.
	Device is uploading data.
	Device is downloading data when animated and download is
	Device is connected to or disconnected from virtual private
	Preparing internal storage by checking it for errors.
	One or more voice message is in mailbox.
	Headset is connected to the device.

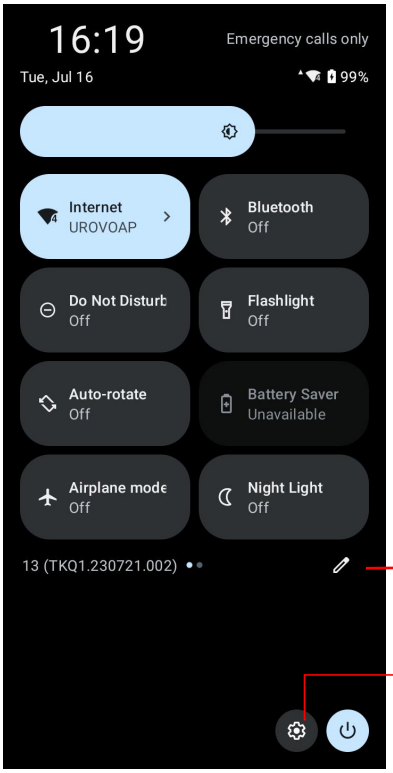
Quick Access Panel

You can manage system notifications or quickly respond to an notification by using the notifications panel.



Notification panel

When there is a notification from the Android (system) or the App, you can check details by dragging down the "Status Bar".



Quick setting panel

You can access the "Quick setting panel" by dragging down the "Notification panel".

Edit Quick settings panel

Touch the Edit icon to change the order of icon in the Quick settings panel.

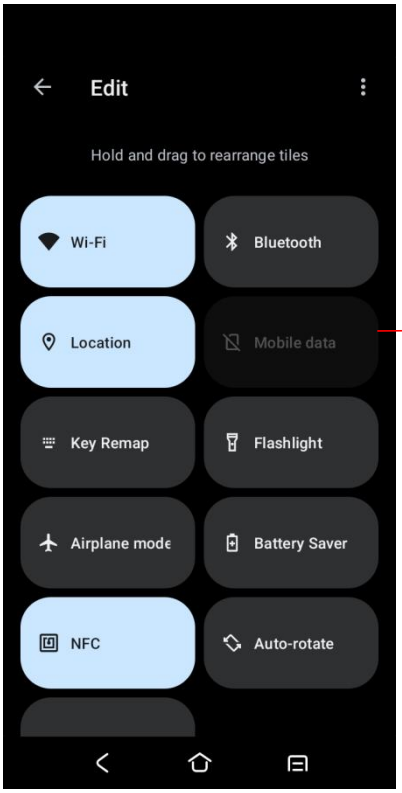
Device Settings

Touch to access device Settings.

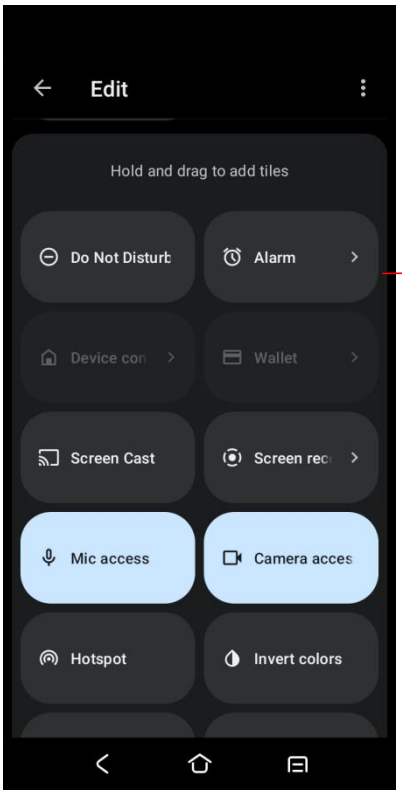
- You can swipe up from the bottom of the screen or tap the Home buttons to close the notification panel.

Edit Quick Settings Panel

You can edit App icons in quick settings panel for instant access to useful controls.



Edit Quick settings panel
Hold and drag to rearrange tiles, and change the order of icons in the Quick settings panel.



By dragging the icon, you can customize the Quick settings panel.

Remove The Application From The Home Screen

Note: When remove the application, you also remove any related user data and configuration files.



Remove the application from the home screen

Delete the application, drag its icon into the "remove" area, and release.

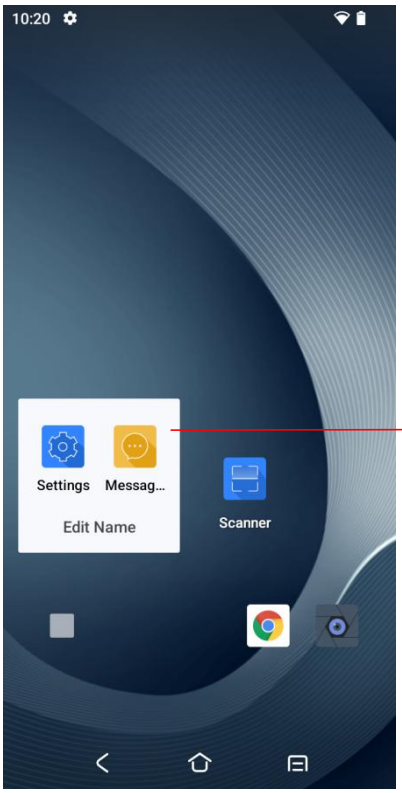
Create A Folder

You can make your apps easier to find on Home Screen by organizing them into folders.



Create A Folder

1. Go to the Home Screen;
2. Touch and hold one app icon;
3. Drag the icon and stack it on top of another icon;
4. Lift and release.

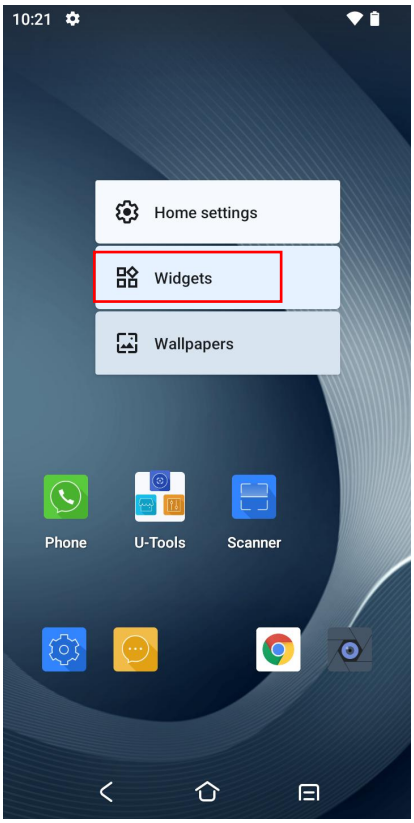


Unnamed Folder

1. Touch the folder;
2. Touch the title area and enter a folder name using the keyboard;
3. Touch anywhere on the Home screen to close the folder. The folder name appears under the folder.

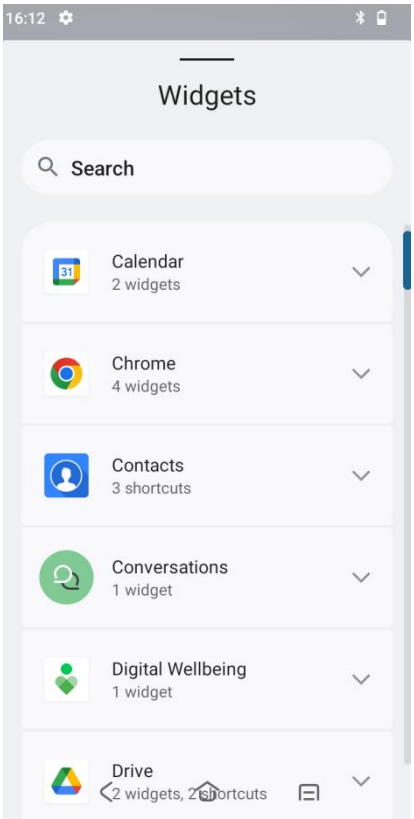
Add Widgets To The Home Screen

You can view and take action on the widgets on the Home Screen without opening the app.



Add Widgets

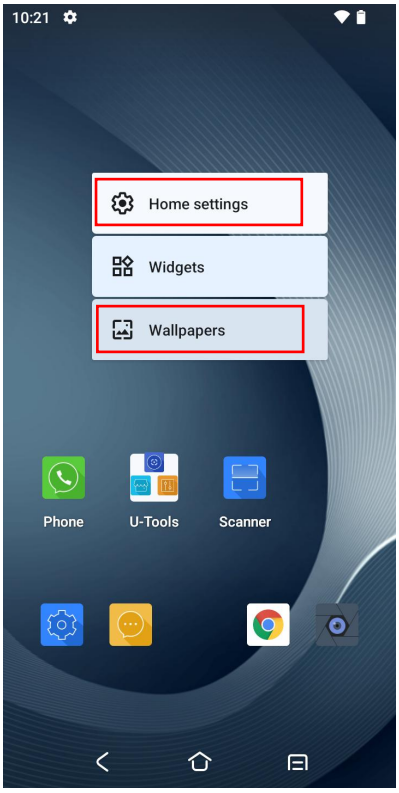
Hold down on the home screen until the menu appears, and then touch the "Widgets".



To add a widget to the Home screen

1. Scroll through the list to find widgets;
2. Touch and hold the widget until the home screen appears;
3. Position the widget on the home screen and release it.

Home Settings+Wallpapers

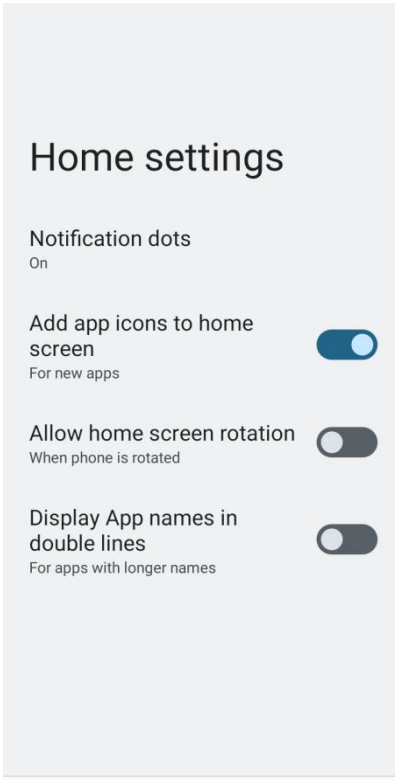


You can change the wallpaper or the home settings on the Home Screen.

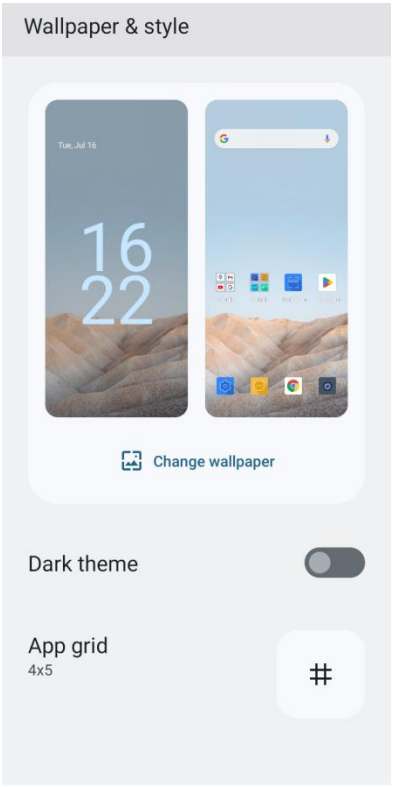
Wallpapers/Home Settings

Hold down on the home screen until the menu appears, and then touch the "Wallpapers" or "Home settings".

Home Settings



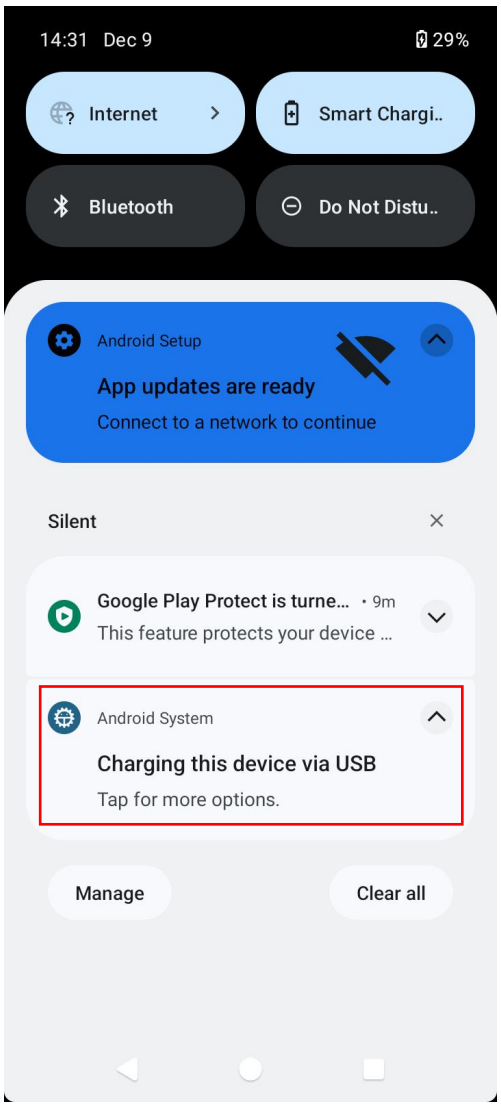
Wallpapers

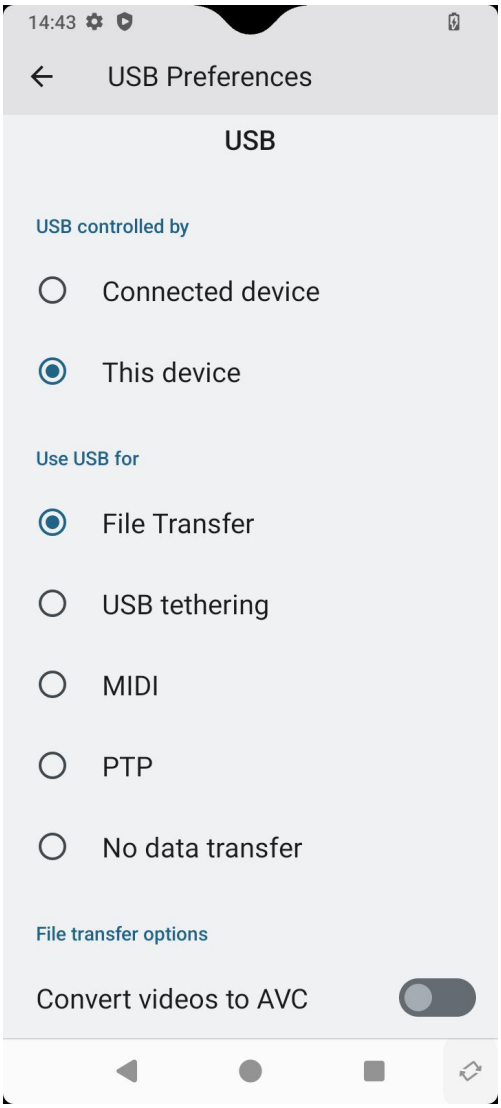


File Transfer

You can transfer files by physically connect the device to a computer through a USB connection, use a file browser on your computer to transfer files to and from the U2S. If you want to transfer files between U2S and a Mac, use the Android File Transfer application (available from www.android.com/filetransfer).

1. Connect the device to PC by a USB cable;
2. Pull down the status bar to open the notification panel. Tap this for more options. Then select the **File Transfer** option.





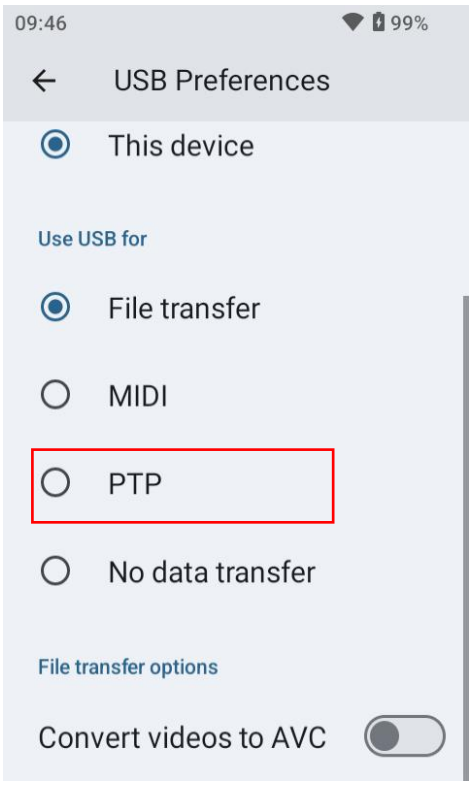
3. At PC end, open My Computer to access U2S device;
4. Open an internal storage folder or SD card folder;
5. Manager media files needed.

Picture management by picture transfer protocol (PTP)

You can transfer pictures by physically connect the device to a computer through a USB connection

1. Connect the device to PC by a USB cable;

2. Pull down the status bar to open the notification panel and select **PTP** in **USB Preferences** to transfer pictures to computer;



3. At PC end, open My Computer to access U2S device;

4. Open an SD card folder or internal storage folder;

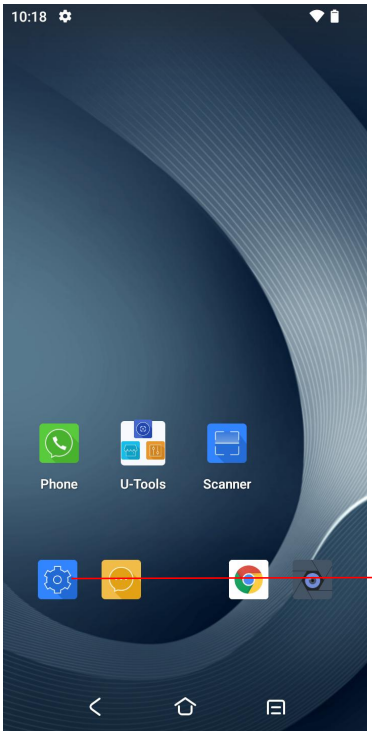
5. Manage picture files needed.



Chapter 3-Device Setting

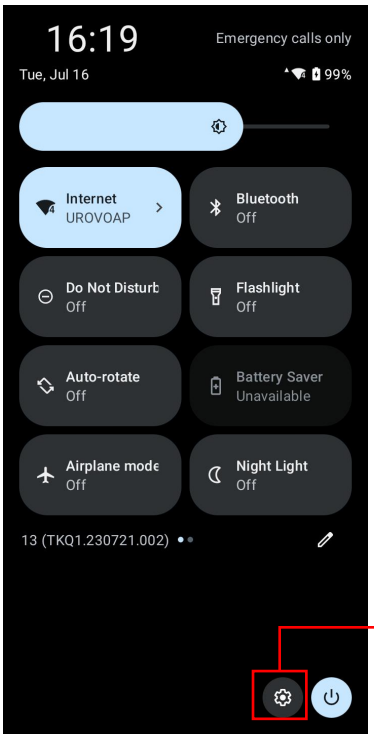
Access Device Settings

In the settings app, you can find settings you want to change.



Method 1

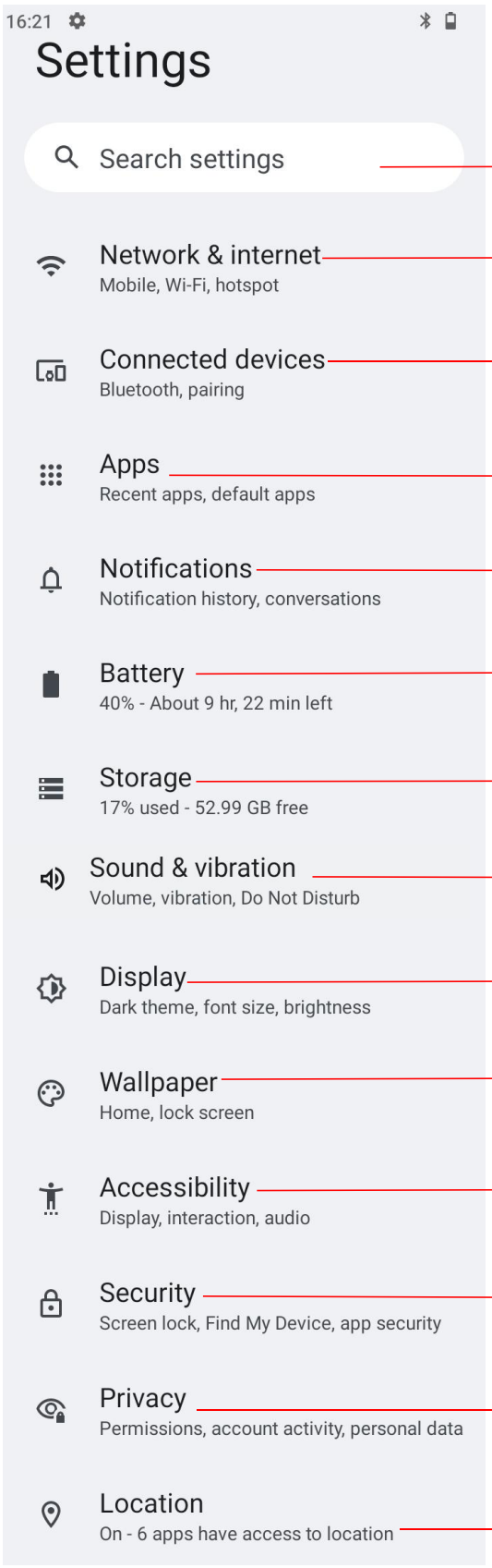
In the home screen, tap the settings icon.



Method 2

Pull down the status bar to open the quick access panel, then tap the settings icon.

Device Settings



Enter keywords to find Settings.

Wireless network setup (Wi-Fi, Mobile network,Data usage, hotspot).

Bluetooth, NFC.

Apps (default apps, Screen time).

Notifications(App settings, Notification history, Conversations, Privacy)

Battery Settings (Battery Usage, Battery Saver, Battery percentage).

Storage (Storage manager, Free up space).

Sound(Volume, Vibration, Do not disturb).

Display Settings(Brightness, Wallpaper, Screen timeout, Font Size).

Set the wallpaper of Home and lock screen.

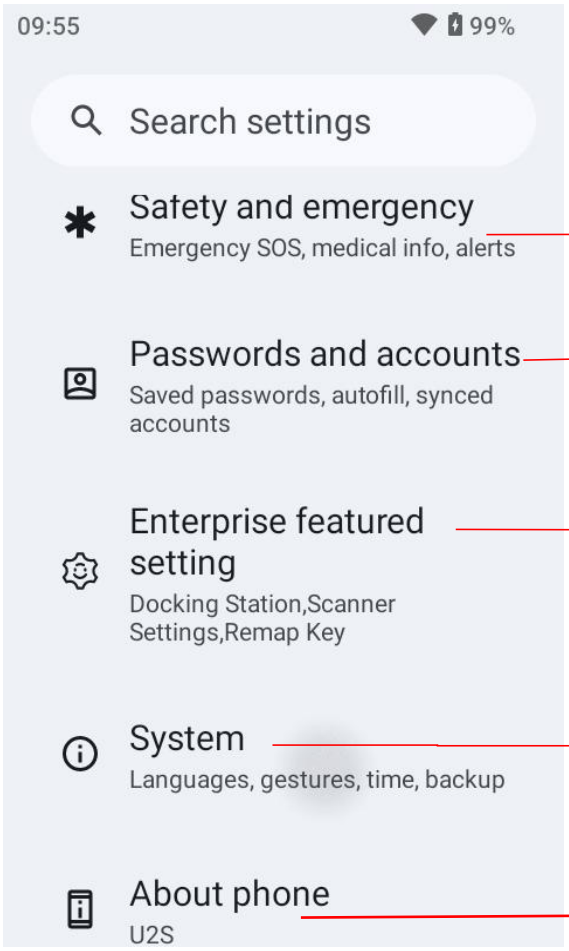
Accessibility(Screen reader, Display, Interaction controls).

Security(Security status, Screen lock, Encryption & credentials).

Privacy dashboard, Permission manager, Personal data.

App location permissions, Location services.

Device Settings



Emergency information, Emergency SOS, alerts.

Saved passwords, synced accounts.

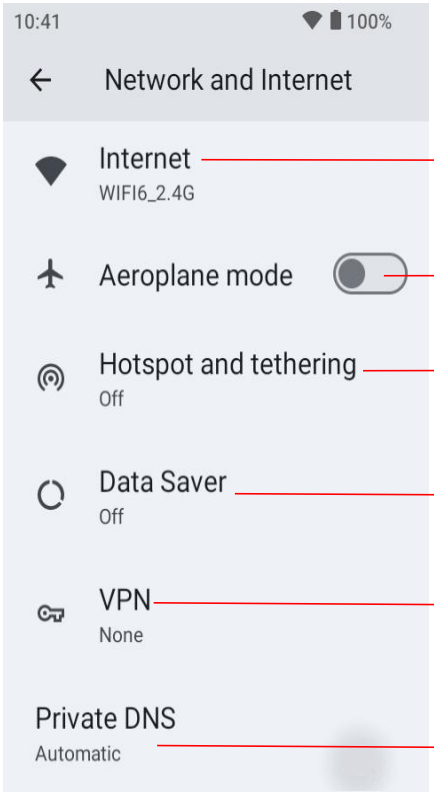
Enterprise featured setting (Scanner settings, Remap Key and so on).

System Settings (Languages, Date & time, Backup, Reset options, System update).

Basic info, Legal & regulatory, Device details, Device identifiers.

Network & internet

Connect your U2S to the internet by using an available wireless or wired network.



Connecting to a Wi-Fi Network.

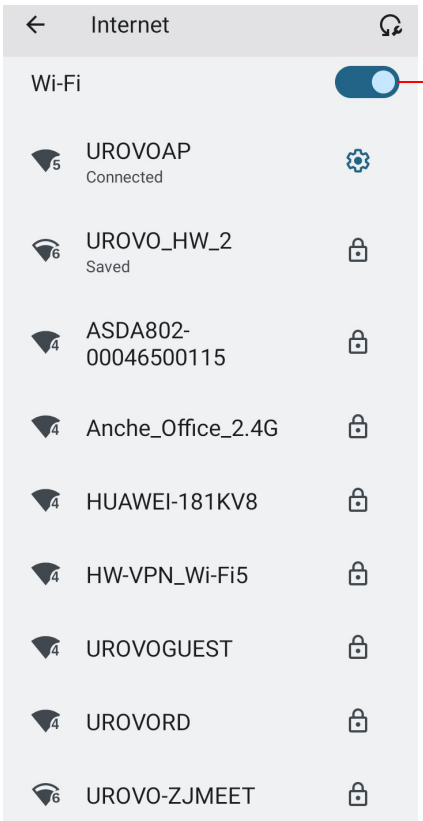
Turn on/off airplane mode.

Sharing the mobile data connection.

To help reduce data usage.

Manage VPN.

Select private DNS mode.

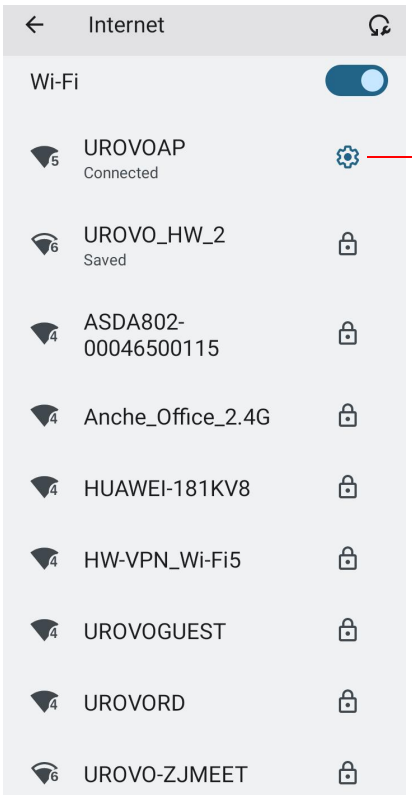


Touch the Wi-Fi item and enable the "Use Wi-Fi". The device searches for WLAN in the area and lists them.

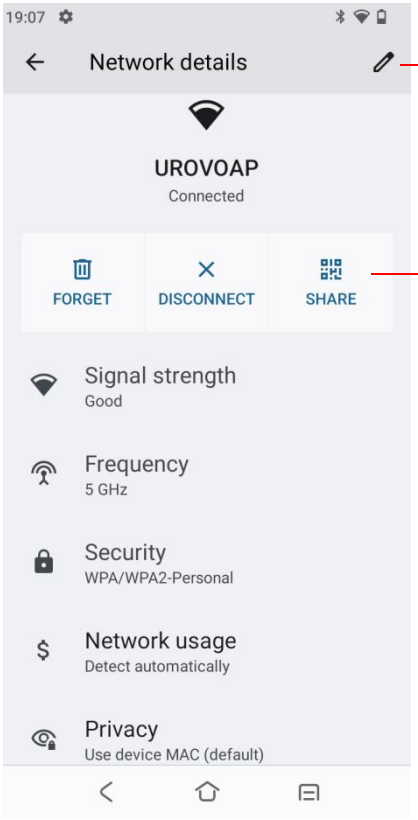
Scroll through the list and select the desired WLAN network.

For open networks, touch profile once or press and hold and then select “Connect”, then enter the required password or other credentials then touch Connect.

Connect to a Wi-Fi Network



In the Wi-Fi setting field, Connected appears indicating that the device is connected to the WLAN.
Click on the icon to view the network details.

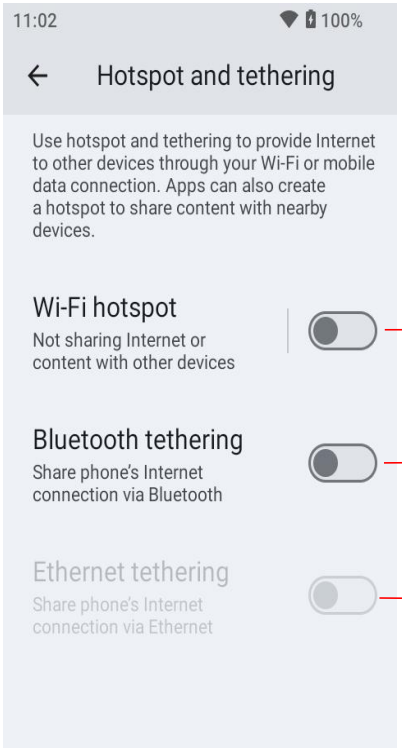


Modify network options.

Remove/Disconnect/Share Wi-Fi Network.

Hotspot & Tethering

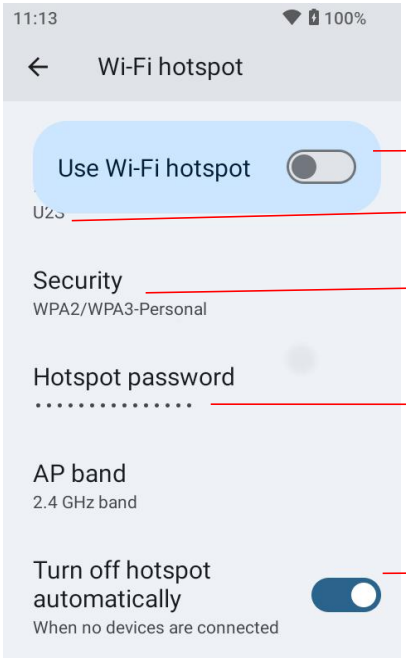
Enable or disable using the U2S as a Wi-Fi hotspot.



Touch to turn on/off Wi-Fi hotspot and manage hotspot Settings.

Share the device's internet connection via Bluetooth.

Share the device's internet connection via Ethernet.



Turn on/off the Wi-Fi hotspot.

Change hotspot name.

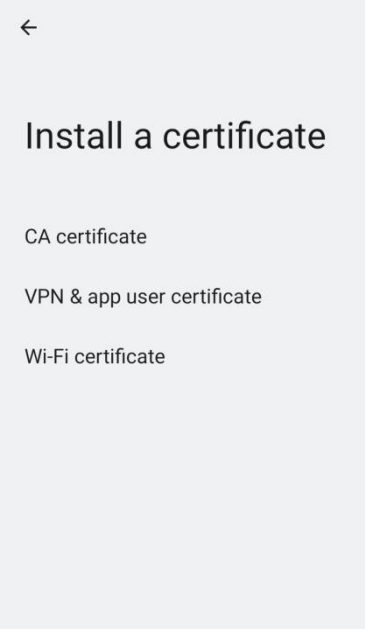
Security (WPA2/WPA3, None).

Change the hotspot password.

Turn on/off the hotspot automatically.

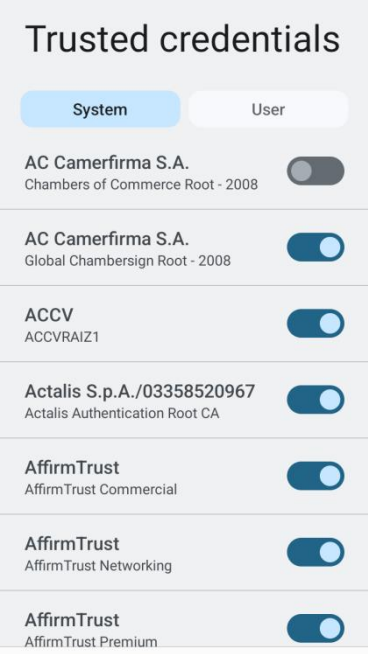
Load, Disable or Remove a Certificate

To use a certificate, you must install it in the Trusted credential on the device.



1. Tap **Settings >> Security and privacy>> More security and privacy>> Encryption and credentials >> Install a certificate**
2. Select CA certificate, VPN&app user certificate, or Wi-Fi certificate
3. Tap the Menu icon ☰, and navigate to the location where you saved the certificate.

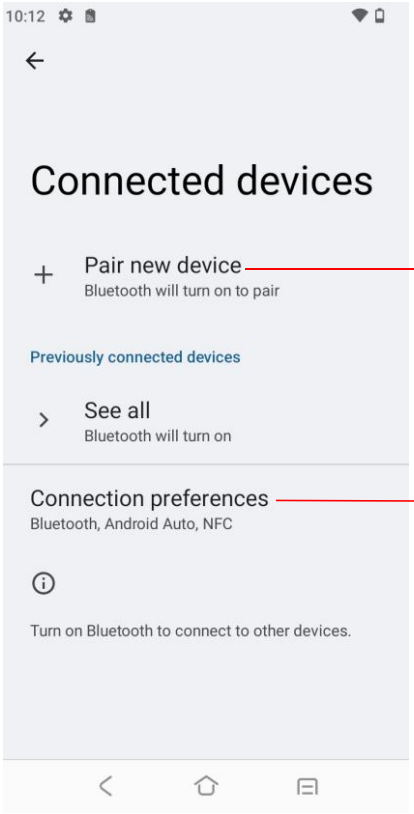
You can disable or remove the certificate in the Trusted credentials.



1. Tap **Settings >> Security and privacy >> More security and privacy >> Encryption and credentials >> Trusted credentials.**
2. Select the certificate you want to disable or remove in System or User.
3. Tap to disable (for System certificates) or remove (for User certificates) the certificate.

Bluetooth Setting

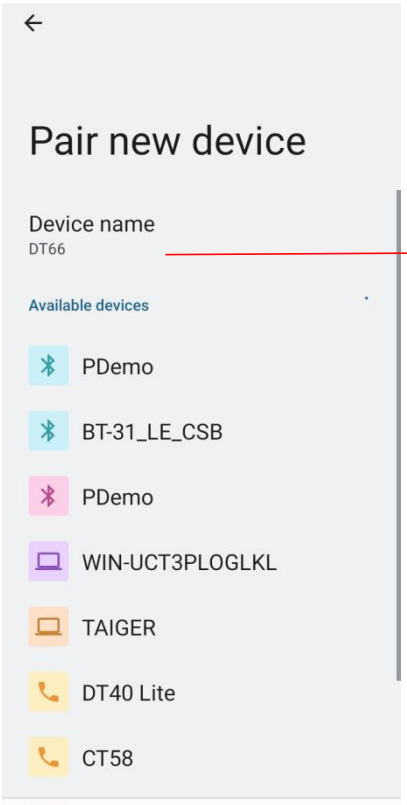
You can communicate your U2S with other devices using Bluetooth technology.



Enabling /Disabling Bluetooth:
1. Swipe down from the Status bar to open the Quick Access panel.
2. Touch to turn Bluetooth on/off.

Touch to rename Bluetooth name and connects new devices.

Bluetooth, NFC, Cast, Printing, Chromebook and so on.



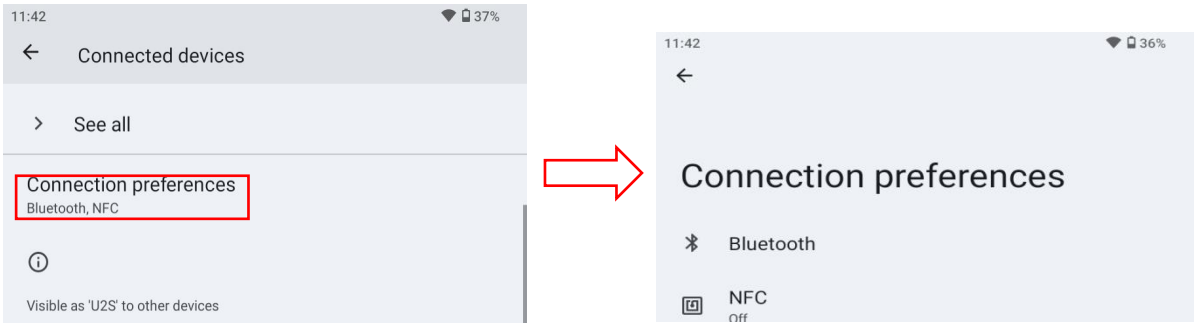
Touch to change the Device name.

Select the Bluetooth device you want to connect to.

NFC Setting

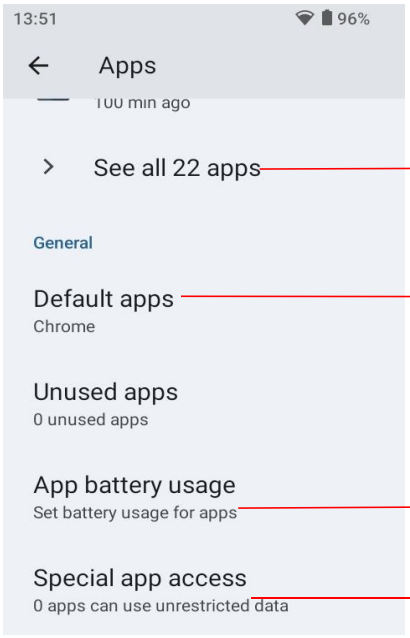
The U2S with built-in NFC supports for short-range wireless data transfer between the device or other NFC enabled devices. Turn on Use NFC to make it available.

Settings >> Connected devices >>Connection preferences >>NFC



- When the NFC Switching is on, place the tag near the NFC antenna on the front side.

Apps



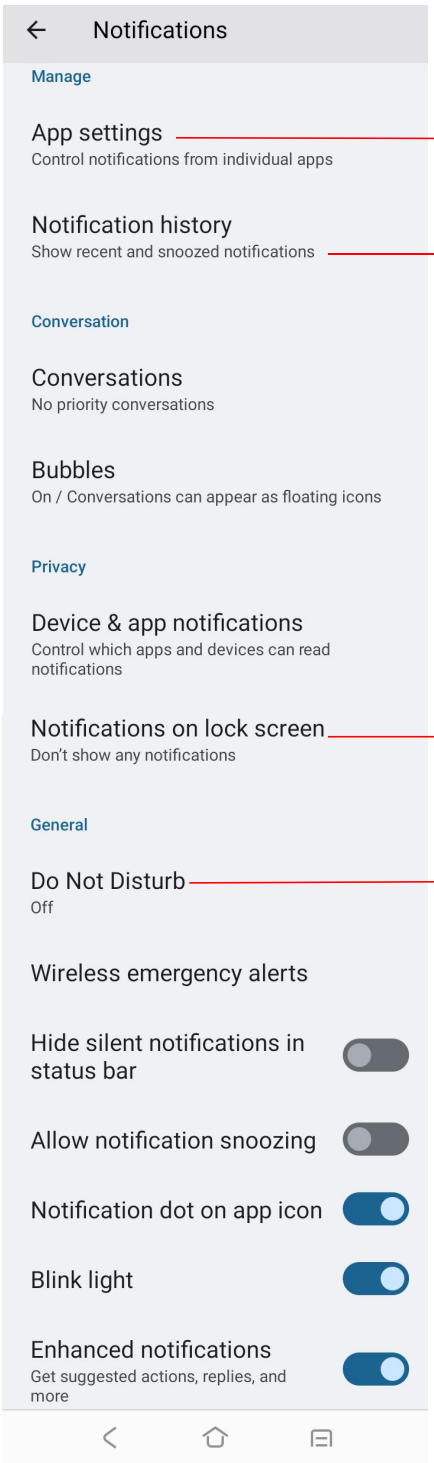
View all information about Apps.

The default apps of browser, Digital assistant, Home, Phone, SMS.

View App battery usage.

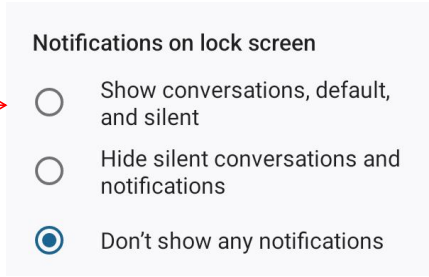
Manage application access permissions.

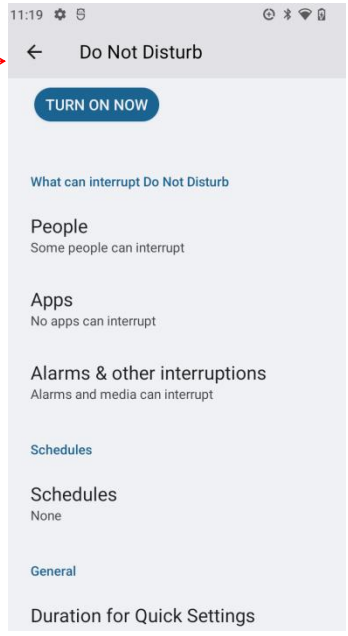
Notifications



Control notification from individual apps.

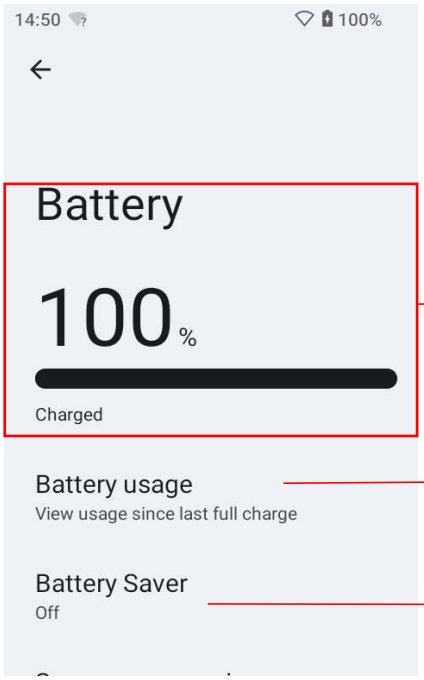
Show recent and snoozed notifications.





In this mode, only get notified by important people and apps.

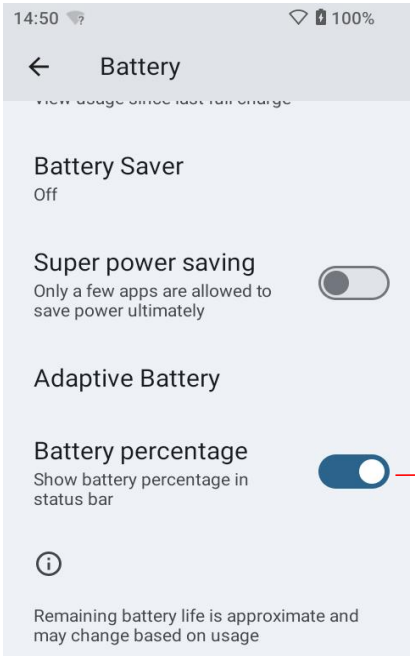
Battery



Remaining battery capacity and estimated working time.

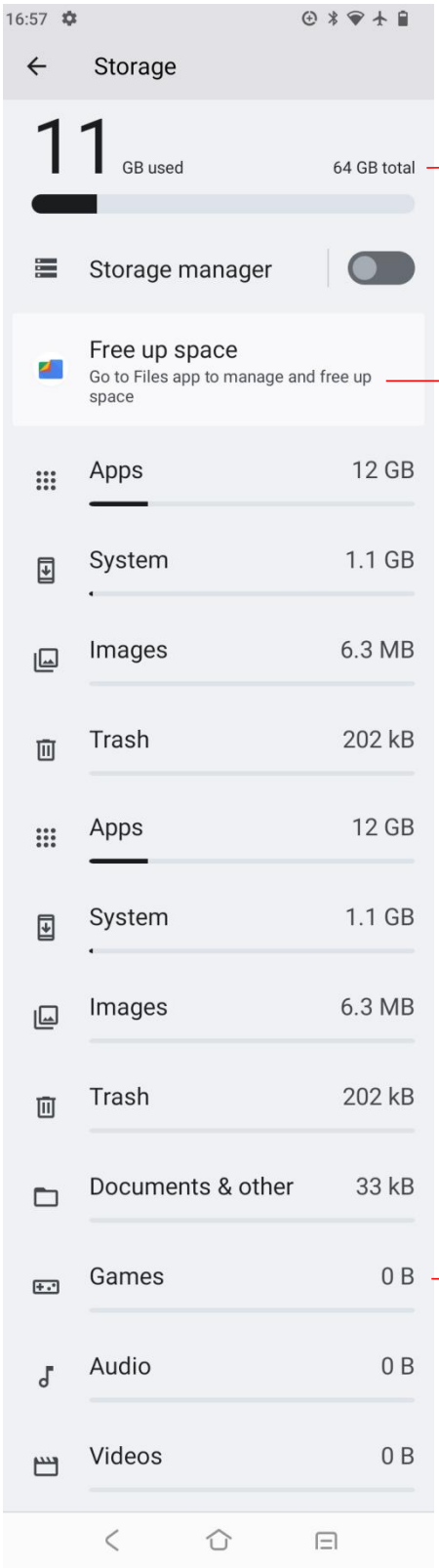
View usage from last full charge.

Touch to turn on Battery Saver.



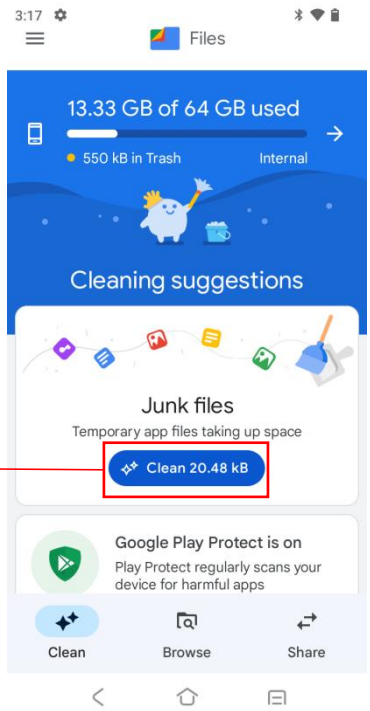
Touch turn on Battery percentage, and show the battery percentage in the status bar.

Storage



Displays device memory usage.

Touch "Free up space".

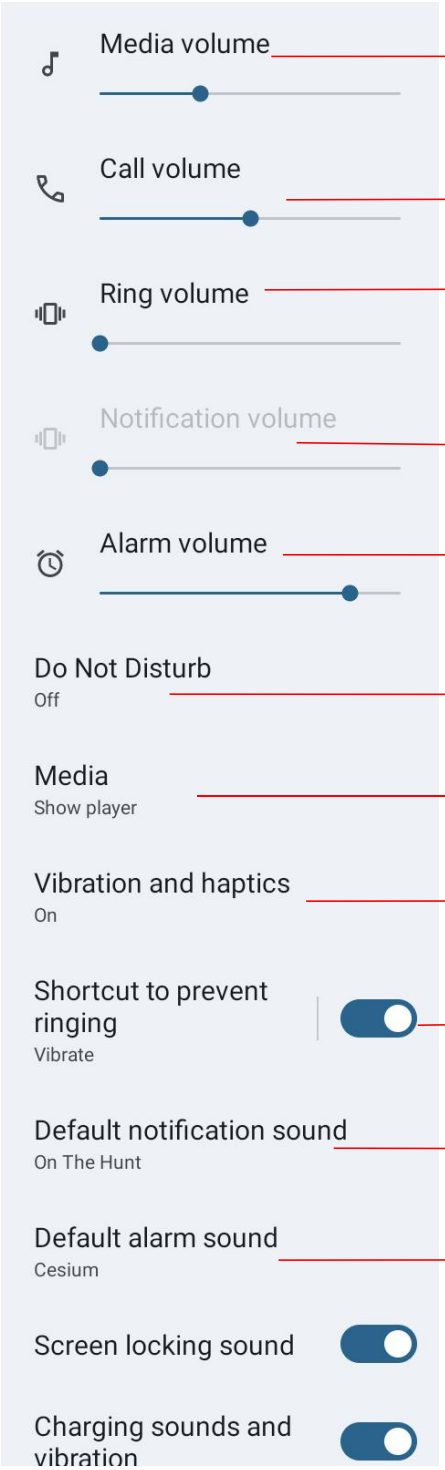


Click here to clean up junk files.

Slide up and down to view storage information of different types.

Sound

You can configure sounds, volume or enable vibration feedback when you get a call, text, email, reminder, or other type of notification.



Slide the dots and set the music, games, and media volume.

Slide the dot , set the call volume.

Slide the dot , set the ring volume.

Slide the dot , set the Notification volume.

Slide the dot , set the Alarm volume.

Touch set does not disturb.

Pin media player, Show media recommendations.

Touch to use Vibration and haptics.

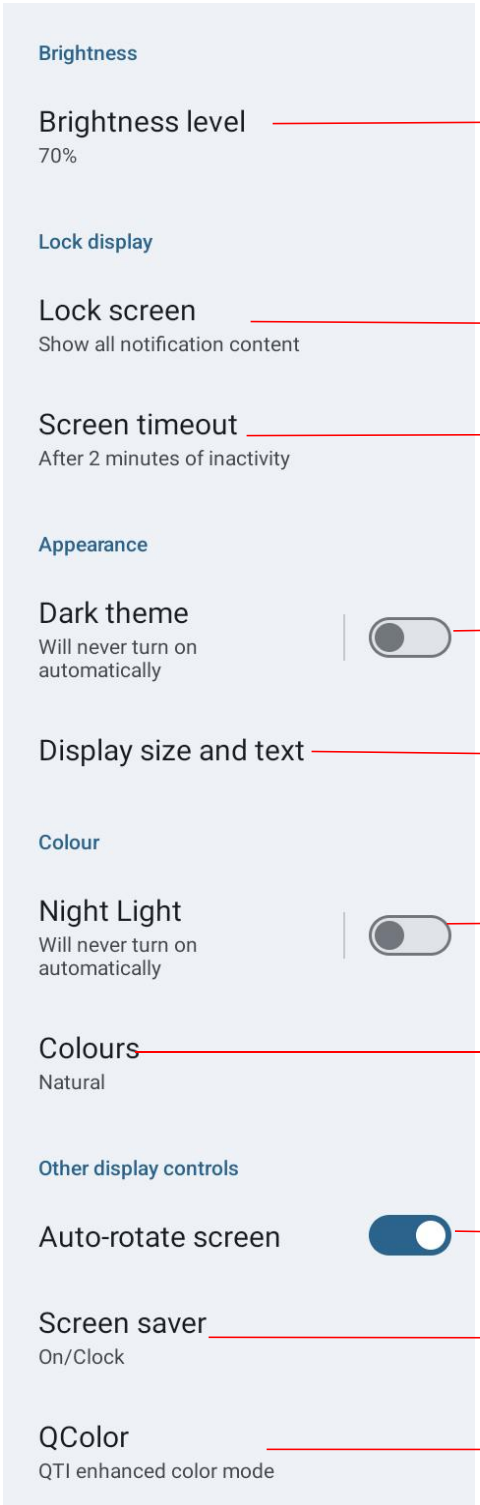
Choose to shortcut to prevent ringing

Touch to select the sound of the notification prompt.

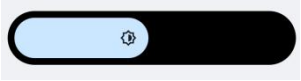
Touch to select the sound of the alarm prompt.

Display

The display automatically adjusts the backlight intensity for current light conditions using the built-in ambient light sensor. You can also manually adjust the display brightness if you don’t want to use the auto-brightness feature.



Adjust the slider to change the screen brightness.



Show the notification content when lock the screen.

When you don't use your phone for a long time, it will automatically go into sleep mode.

Turn on/off the Dark theme.

Adjust the font size and display size on the screen.

Tints the screen to be amber.

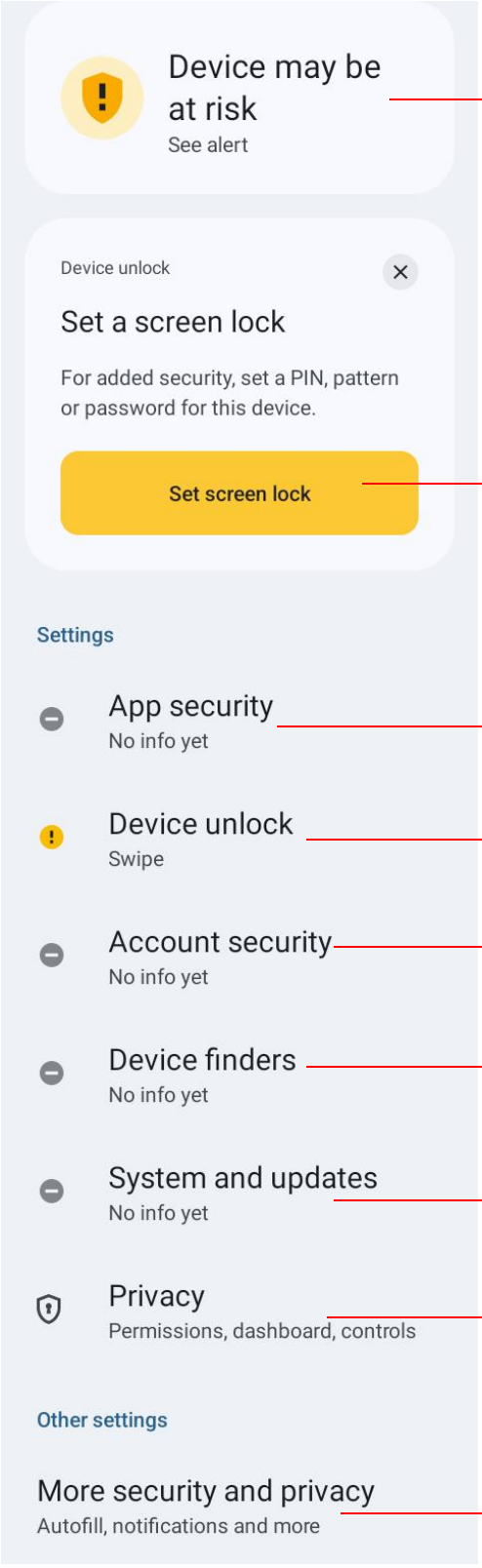
Choose the colour of the display

Click to turn on/off the automatic rotation screen.

When you don't use your phone for a long time, it will automatically go into screen saver.

QTI enhanced color mode

Security and privacy



Notice that device may at risk.

Set the screen lock in Pattern, Pin, Password.

Including Google Play Protect

Set the screen lock

Google Security Check-Up

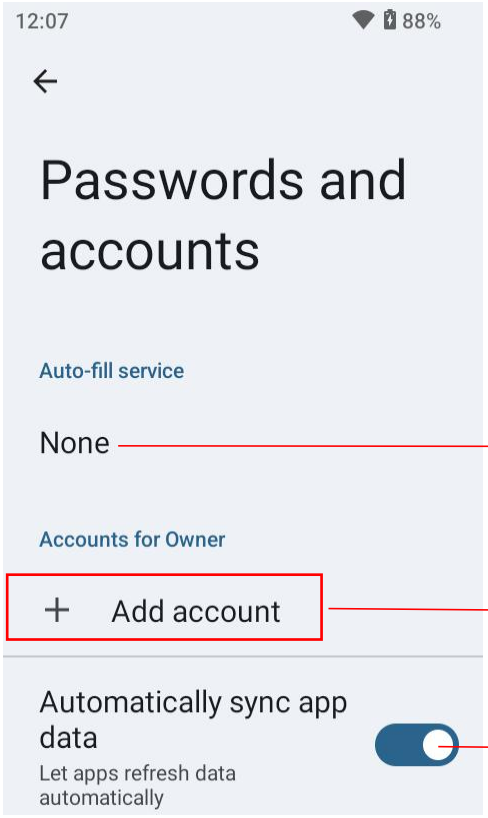
Find My Device

Including Security update and Google Play system update

Permission manager and Privacy dashboard

Notifications on lock screen and Show media on lock screen

Passwords and accounts

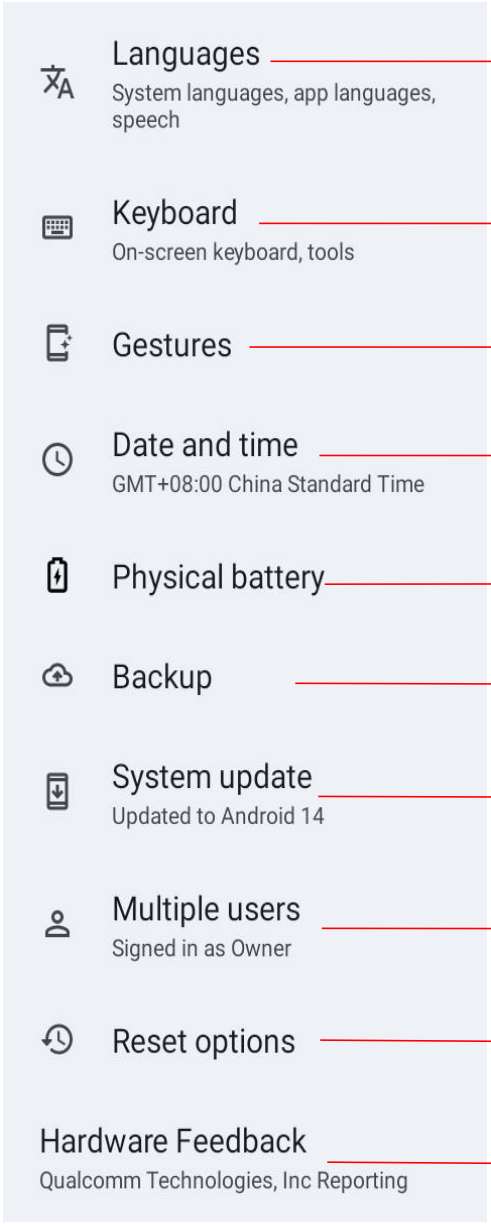


Choose to auto-fill service.

Click "Add Account" to create an account.

Turn on automatically sync data, lets apps refresh data automatically.

System



Choose different languages;

Choose different keyboards.

Different gestures make different operations.

Modify the date and time.

The detail of the battery.

Backup: Easily restore your data or switch device at any time.

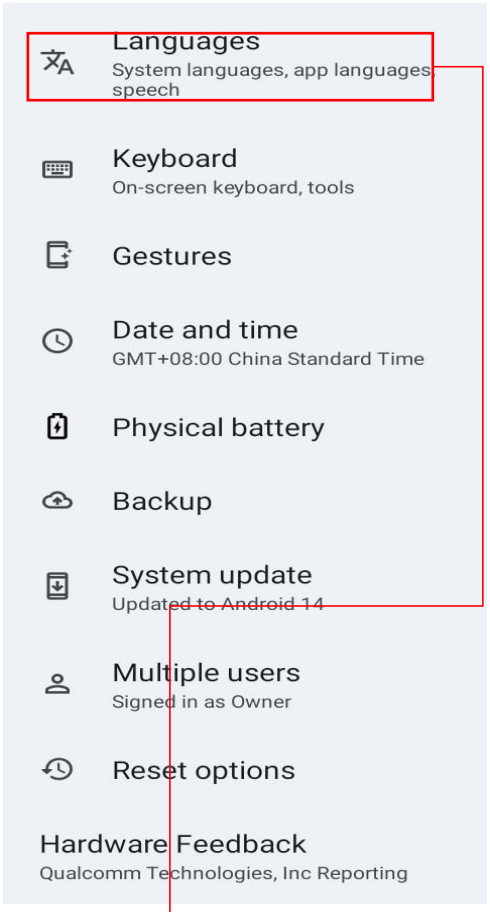
Updated the system.

Share the U2S by adding new users.

Reset Bluetooth, Wi-Fi, app or all data.

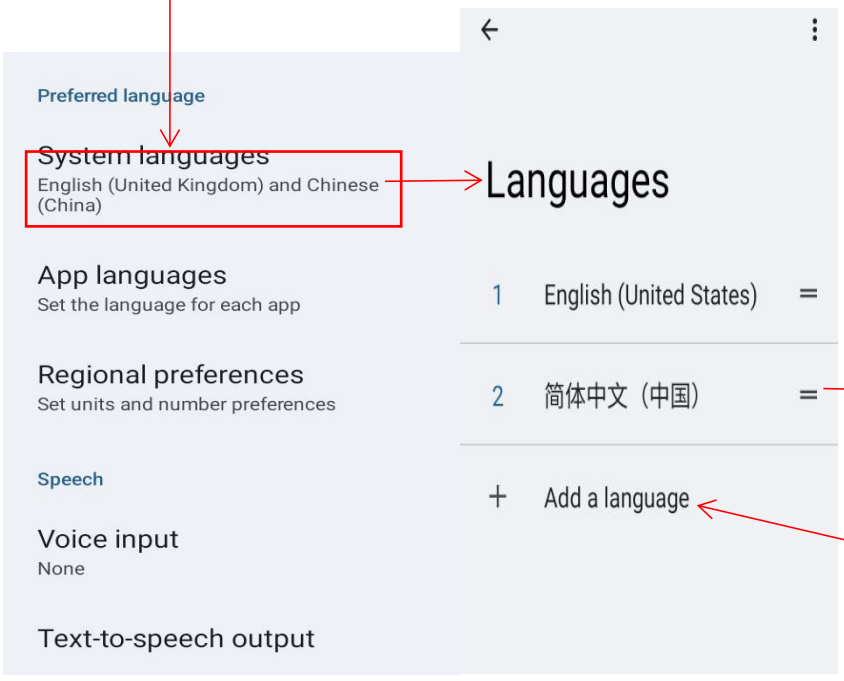
Feedback

Language & input



Modify the system language of the device.

Touch "Settings-System-Language".

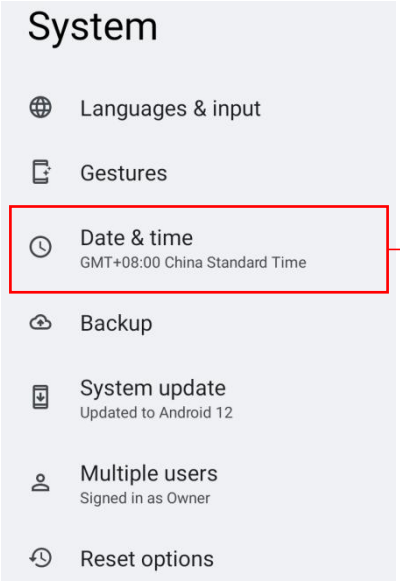


Remove language.

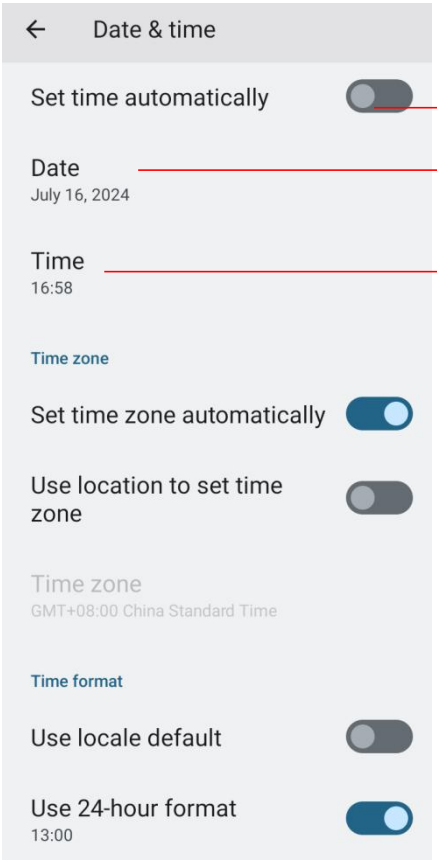
Drag the language you want to set to the top.

Add a language.

Data & time

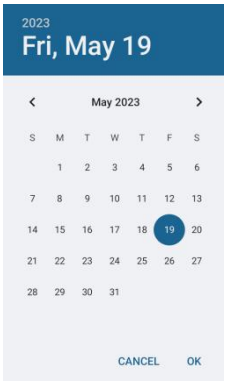


Touch " Settings-System-Data & time".

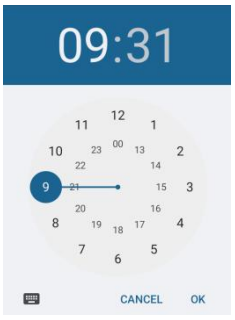


If you want to manually change the date and time, click here to turn is off.

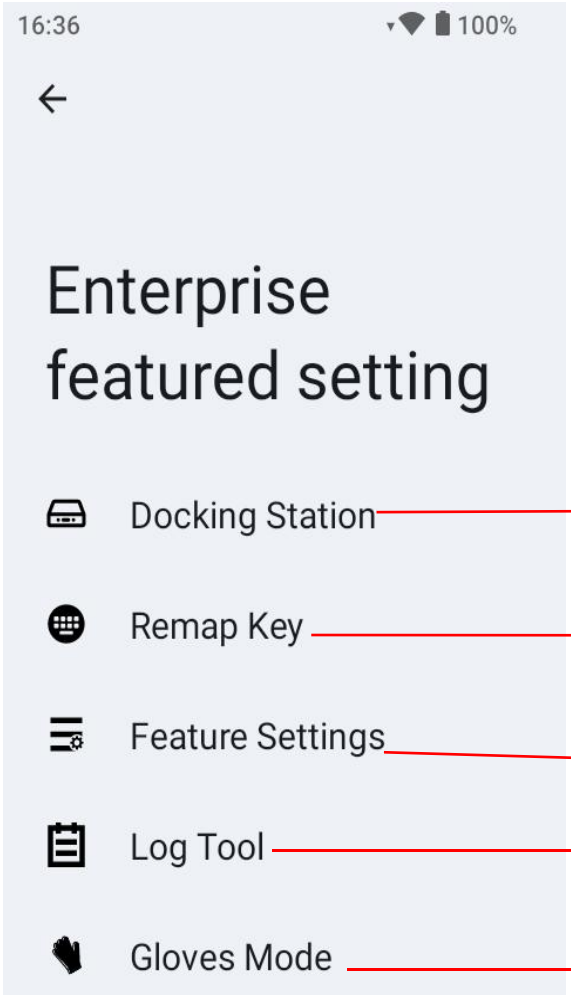
Touch to set Data.



Touch to set Time.



Enterprise Feature Settings



Turn on the Ethernet.

Remap the key.

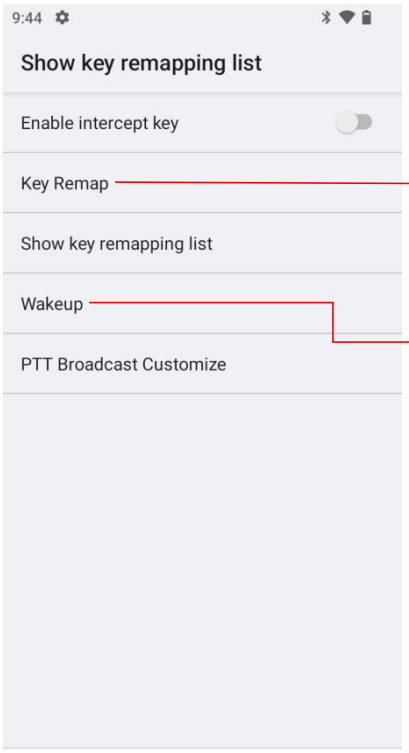
Including some feature settings.

Take the log.

Open the gloves mode.

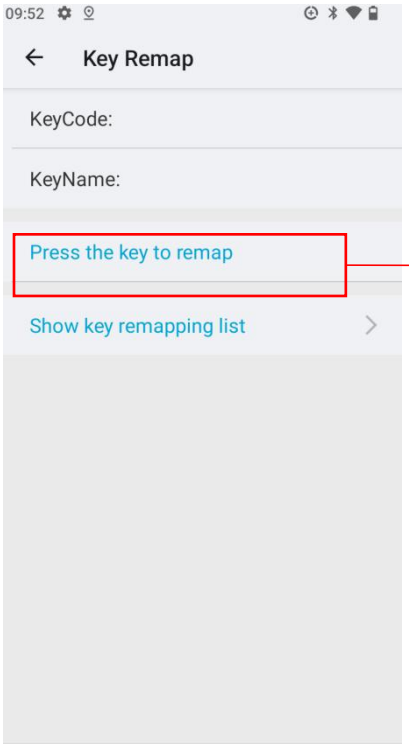
Remap Key

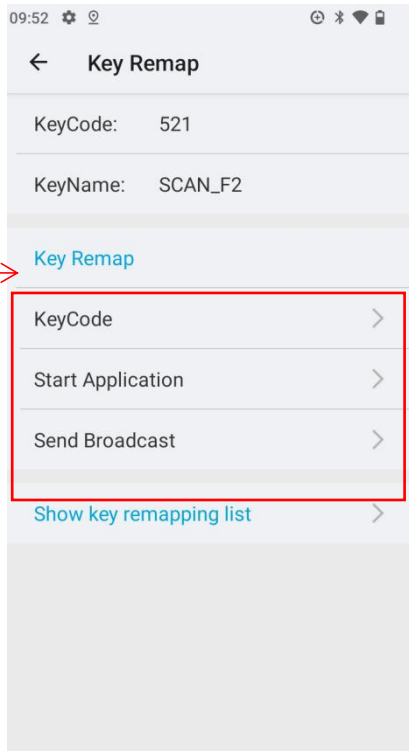
You can change the default function of all physical keys except for the power key.



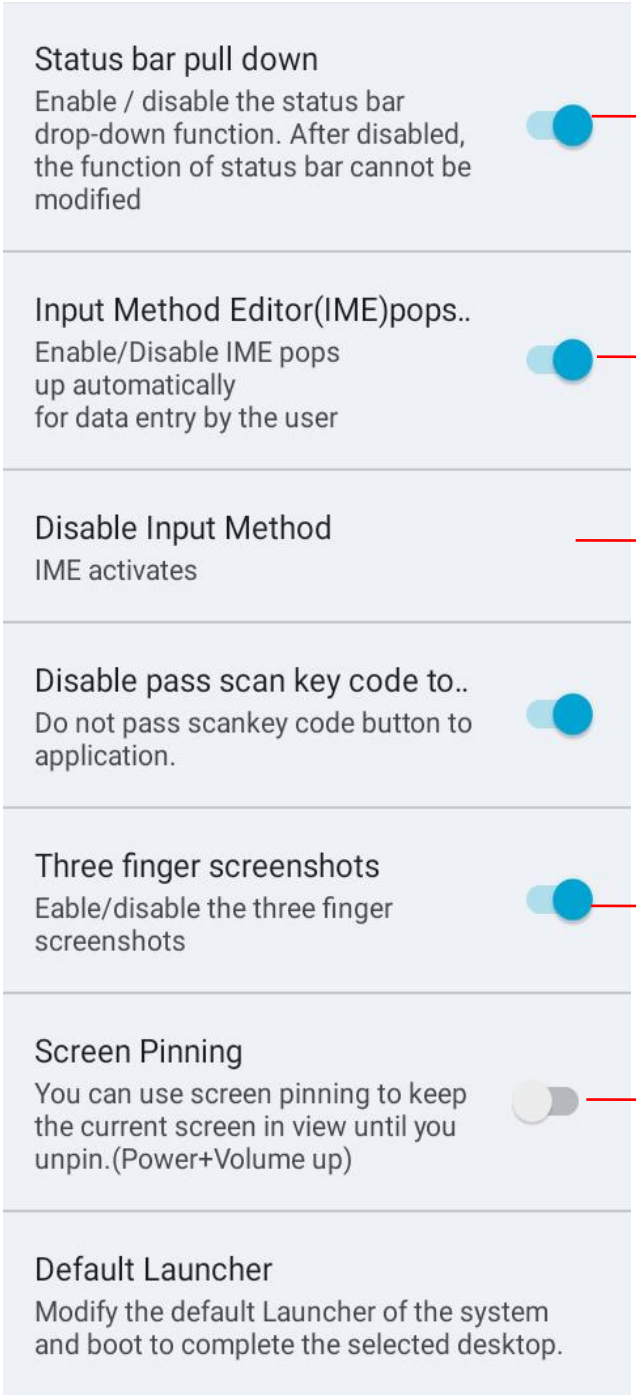
Press the button to make customized functions

Open the corresponding key switch, which can be used to wake up the screen.





Feature Settings



The default is "on", if disabled, the status bar function cannot be modified.

The default is "on", select "Disable this function" if you want to disable automatic pop-up of the input method during code scanning.

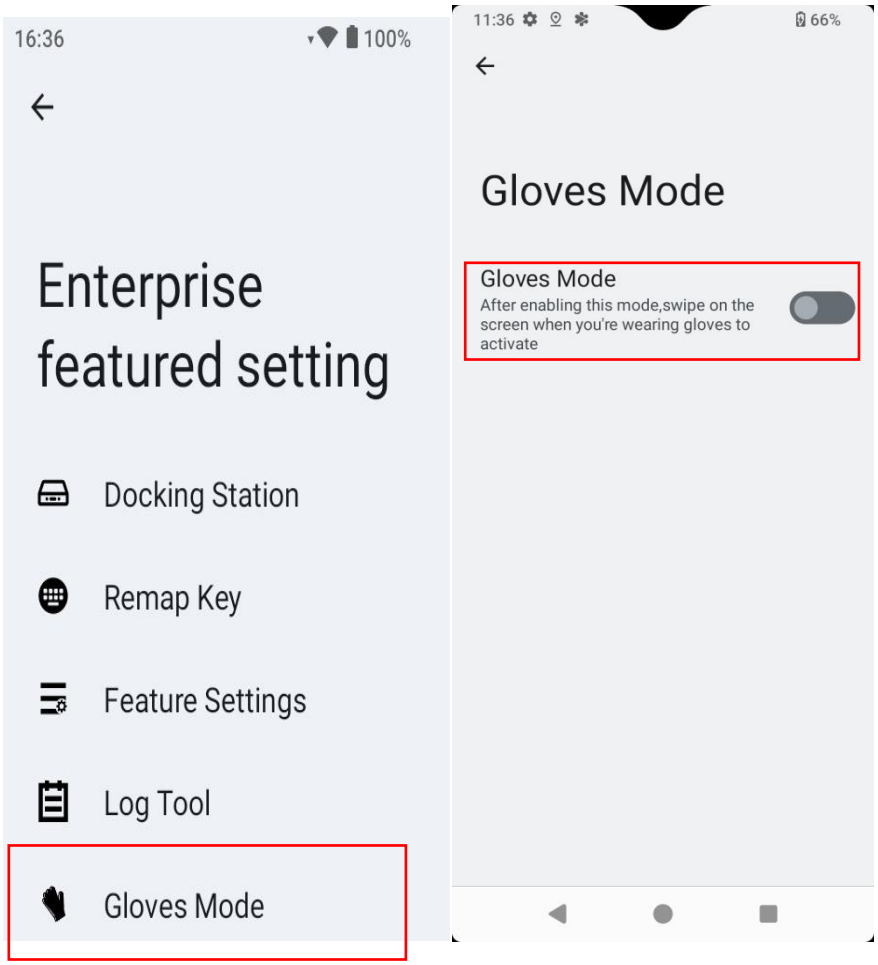
The default is "on", this feature option does not transmit scan results to the application through the scan button.

The default is "off", take a screenshot by swiping up or down on the screen with three fingers simultaneously after turning on.

The default is "off", the shortcut key ("power" key and "volume +" key pressed simultaneously) can fix the current screen after turning on, and at this time, you can only view the screen content, not to operate; if you want to cancel the fixed, press the shortcut key again.

Gloves Mode

If you wear gloves, you can turn on the Gloves Mode to optimize screen interactions.
Note: Gloves thickness should be below 2mm for touch screen response.
Please turn on the glove mode as follows:
Settings > Enterprise featured setting > Gloves Mode



Chapter 4-Wrist Strap



1.The ratchet is rotatable. It can be pulled upward to adjust tension, then pushed downward to lock the setting.
2.Push the wrist strap to fasten it on the U2S.
3.Continue to push.
4.After completing the insertion, the wrist strap is securely fastened.

Chapter 5-Use the Camera

Take a Photo or Video with the Camera

1. Click the Camera icon  in the favorites tray on the Home Screen.

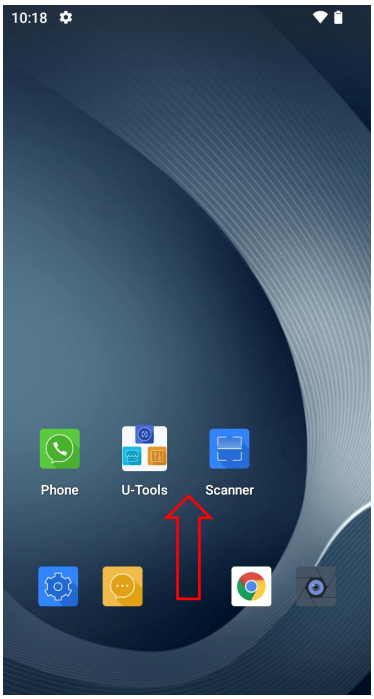
2. Select  to switch between the front and rear camera.

3. Click Photo, ProMode (to manual control setting for ISO, exposure, white balance, and focus), video or HFR(to use a higher frame rate).

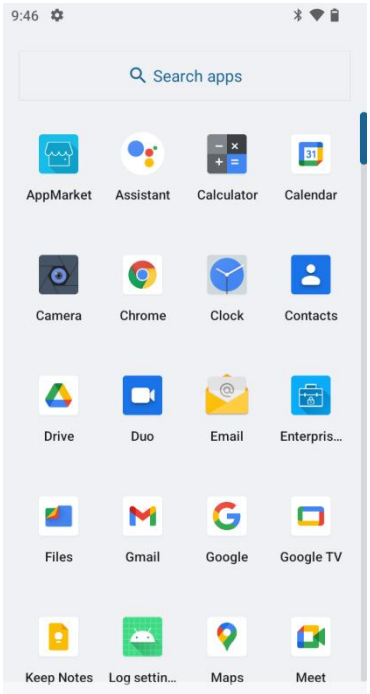
4. Click or the volume button to take a photo.

Chapter 6-Application

Application Window



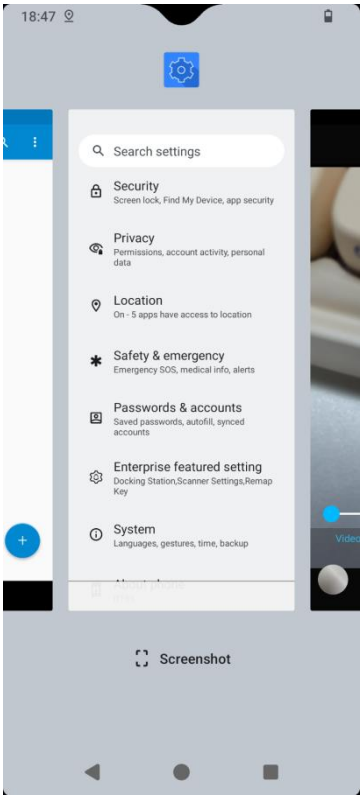
On the Home screen, swipe up from the bottom of the screen.



Applications Window

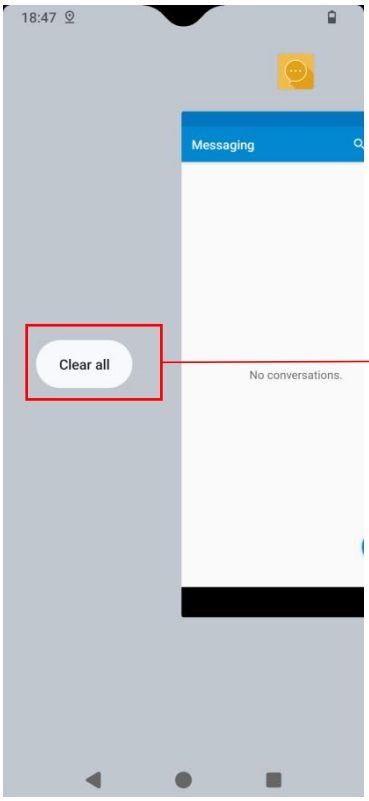
Slide the APPS window up or down to view more app icons. Touch an icon to open the app.

Switching Between Recent Apps



To switch between recent apps:

1. Touch  . A window appears on the screen with icons of recently used apps.
2. Slide the apps displayed left and right to view all recently used apps.
3. Swipe up to remove app from the list and force close the app.
4. Touch the software page to open the application and touch the blank area to return to the current screen.

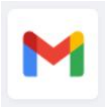


Click here to clear all background apps.

Apps Icon

Icon	Description
	**App Market-** Download apps defined in the cloud management platform.
	**Calculator-** Provide basic and scientific calculating functions.
	**Calendar-** View and manage calendar events.
	**Camera-** Take photos and record videos.
	**Chrome-** Access the network.
	**Clock-** Set the alarm and timer.
	**Contacts-** Manage contact information.
	**Drive-** Allows offline access to users' files stored and share them with others.
	**DUO-** For video calls.
	**Enterprise Launcher-** Restricts access to programs and settings on the device, enabling control of the device and simplifying the enterprise desktop.

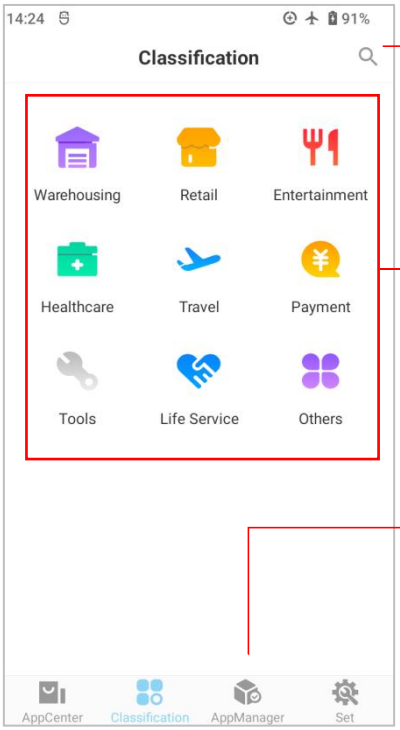
Applications

	**Files-** List all the files downloaded from the device.
	**Gmail-** Receive and send e-mails.
	**Google-** Access the network.
	**Google TV-** Allows users to browse, download and use applications published by Google.
	**Keep Notes-** For easy creation of articles, pictures, voice notes, and timely uploading to the cloud for saving.
	**Maps**- Browse maps, search for locations, check bus and car routes, and view real-time traffic status.
	**Meet**- High quality video calling with Google Meet.
	**Messaging-** Receive and send SMS and MMS.
	**Phone-** Dial a phone number for voice communications.
	**Photos-** View or edit photos in the device.
	**Play Store**- Used to find the latest Android apps, games, movies and more.
	**Scanner-** Test the engine module of scanner, Images can be displayed in real time.
	**Scanner-** Test the engine module of scanner.

Applications

	**ScanWedge-** Allows to modify the default settings for scanning and to create new scan settings to be applied to custom software.
	**Settings-** Use to **c**onfigure the device.
	**U Stage-** Provides enterprise IT administrators and agents with quick device configuration synchronization
	**WIFI Diagnosis-** Real-time analysis and troubleshooting of WiFi to pinpoint problems
	**YouTube-** Used to download, watch and share videos or clips.
	**YT Music-** Used to play audio files from this unit or stored in Micro SD Card.

App Market

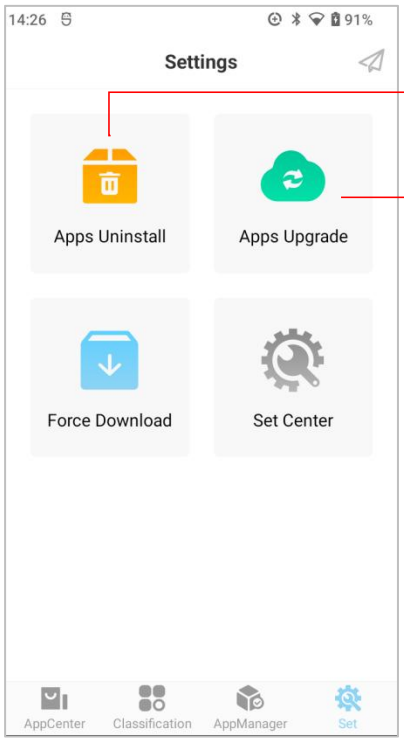


App Market - Classification

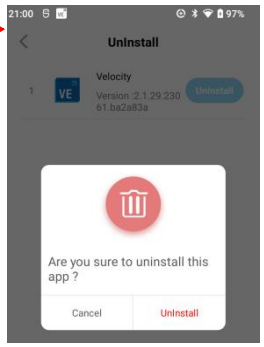
Search application.

Classification-Click the type of APP you want to download.

View the downloading and installed apps.

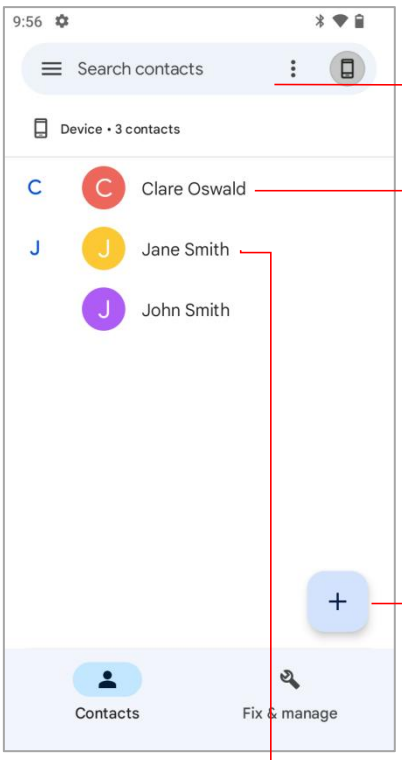


App Market - Set



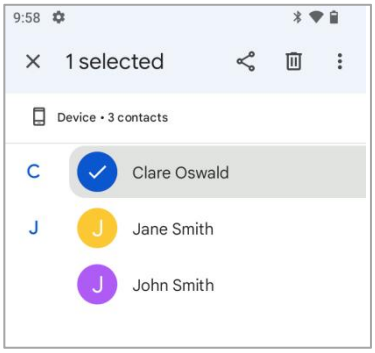
Displays upgradeable applications.

Contacts

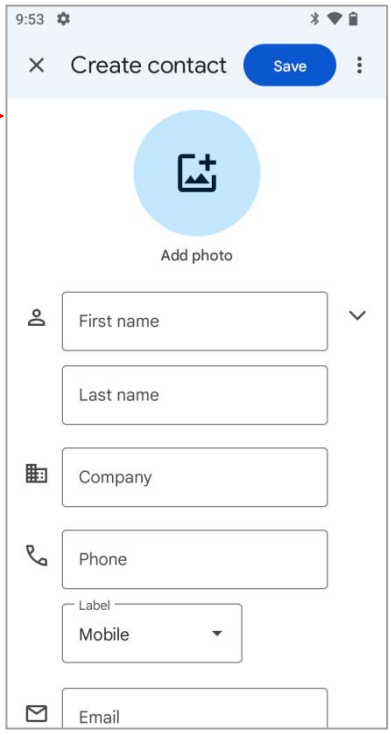


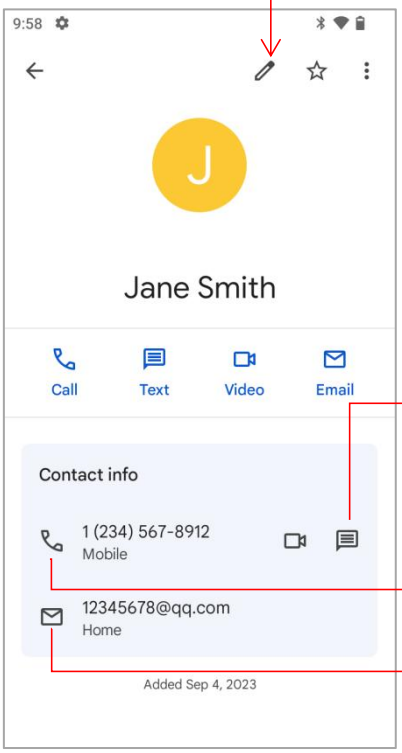
Search for contacts.

Long press a contact to share or delete it.



Create a new contact.





Send a message to the contact.

Make a call to the contact person.

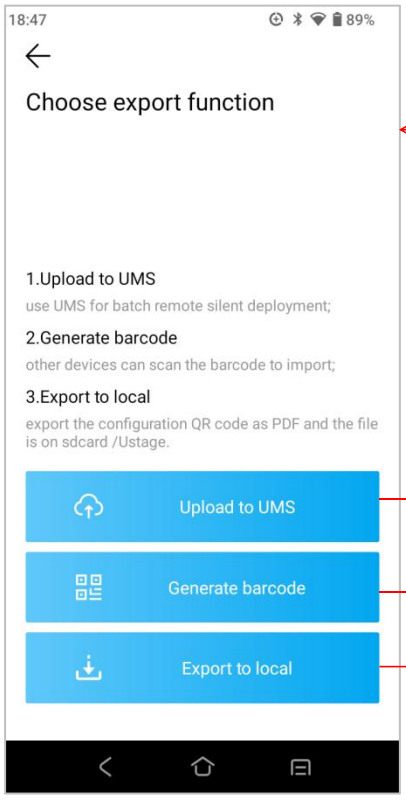
Send an email to the contact.

U stage



U Stage provides enterprise IT administrators and agents with quick device configuration synchronization.
After the first device is configured according to enterprise requirements, other devices can be configured synchronously in a simple way, thus making mass devices reach their working state simply and quickly, facilitating enterprise control, and reducing the errors of human configuration.

Modify the Settings to be synchronized.



Choose Export function

Upload the configuration file to UMS, then push to devices group.

Create a barcode, and the new device scans it to complete the synchronization configuration.

Export the configuration file locally.

Chapter 7-Maintenance and Troubleshooting

Maintenance Equipment

For trouble-free service, observe the following tips when using the U2S:

• Do not scratch the screen of the U2S.

• The touch-sensitive screen of the U2S is glass. Do not drop the U2S or subject it to strong impact.

• Protect the U2S from temperature extremes. Do not leave it on the dashboard of a car on a hot day, and keep it away from heat sources.

• Do not store or use the U2S in any location that is dusty, damp, or wet.

• Use a soft lens cloth to clean the U2S. If the surface of the screen becomes soiled, clean it with a soft cloth moistened with a diluted window-cleaning solution.

Long-Term Storage

When storing the device for long periods of time, ensure that the battery has at least 50% charge and is stored at -40~70°C.

Cleaning Instructions

Do not apply the liquid directly to the device. Dampen a soft cloth or use pre-moistened wipes.

Do not wrap the device in the cloth or wipe, but gently wipe the unit. Be careful not to let liquid pool around the display window or other places. Allow the unit to air dry before use.

Cleaning Equipment

Cleaning Materials Required

Alcohol wipes, Lens tissue, Cotton-tipped applicators, Isopropyl alcohol, Can of compressed air with a tube.

Cleaning Frequency

Because mobile devices are used in different environments, the frequency of cleaning is determined by the user. Customers can decide how often to clean as needed.However, if used in a dirty environment, it is recommended to clean the camera window regularly for optimal performance.

Cleaning the U2S

Housing: Using the alcohol wipes, wipe the housing including the buttons.

Display: The display can be wiped down with alcohol wipes, but care should be taken not to allow any pooling of liquid around the edges of the display. Immediately dry the display with a soft, non-abrasive cloth to prevent streaking.

Camera and Exit Window: Wipe the camera and exit window periodically with lens tissue or other material suitable for cleaning optical material such as eyeglasses.

Connector Cleaning:

1. Connector Cleaning;
2. Dip the cotton portion of the cotton-tipped applicator in isopropyl alcohol.
3. Rub the cotton portion of the cotton-tipped applicator back and forth across the connector. Do not leave any cotton residue on the connector.
4. Repeat at least three times.
5. Use the cotton-tipped applicator dipped in alcohol to remove any grease and dirt near the connector area.
6. Use a dry cotton-tipped applicator and repeat steps 4 through 6.
7. Spray compressed air on the connector area by pointing the tube/nozzle about ½ inch away from the surface.8.Inspect the area for any grease or dirt, repeat if required.

Cleaning Cradle Connectors:

1. Remove the DC power cable from the cradle.
2. Dip the cotton portion of the cotton-tipped applicator in isopropyl alcohol.
3. Rub the cotton portion of the cotton-tipped applicator along the pins of the connector. Slowly move the applicator back and forth from one side of the connector to the other. Do not leave any cotton residue on the connector.
4. All sides of the connector should also be rubbed with the cotton-tipped applicator.
5. Spray compressed air in the connector area by pointing the tube/nozzle about ½ inch away from the surface.
6. Remove any lint left by the cotton-tipped applicator.
7. If grease and other dirt can be found on other areas of the cradle, use a lint-free cloth and alcohol to remove them.
8. Allow at least 10 to 30 minutes (depending on ambient temperature and humidity) for the alcohol to air dry before applying power to cradle.If the temperature is low and humidity is high, a longer drying time is required. Warm temperature and dry humidity require less drying time.

Troubleshooting

The following tables provides typical problems that might arise and the solution for correcting the problem.

Problem	Reason	Solution
Press the power key but U2S does not work.	The battery is not charged.	Charge the battery.
	The system crashes.	Execute resetting.
The battery is not charged	The battery breaks down.	Replace the battery.
	The battery's temperature is exceptional.	Contact for technical support.

During data communication via Wi-Fi, no data are transferred or not all data are transferred.	Wi-Fi communication is not enabled.	Enable Wi-Fi communication.
	The device is out of the range of the access point.	Move closer to the access point.
During data communication via Bluetooth, no data are transferred or not all data are transferred.	Bluetooth communication is not enabled.	Turn on Bluetooth communication.
	The device is out of the signal range of another Bluetooth device.	Move within 10m (32.8ft) range of another device.
No sound.	Volume setting is too low or turned off.	Adjust volume.
U2S is off.	U2S is at inactive state.	Not use for a while, the display will automatically turn off. Set the duration to be longer, such as 15 s, 30 s, 1 min, 2 min, 5 min, 10 min or 30 min.
	The battery is depleted.	Charge the battery.
Tapping a window button or icon but fail to trigger the corresponding function.	The device does not respond.	Reset the device.
A message pops up, indicating that U2S's storage is full.	Too many files are saved in U2S.	Delete unused memos and records. If necessary, save such records in the host (or use SD Card as additional memory).
	Too many apps are installed in U2S.	Uninstall unused apps in U2S to recover storage capacity.
U2S fails to decode while reading a bar Code.	The bar code is unreadable.	Check the barcode is not damaged.
	The distance between the laser scanning window and bar code is wrong.	Put U2S within proper scanning range.
	The bar code type is not checked, or bar code length is wrong.	Set U2S to accept the scanned bar code type.

	Battery low.	If the scanner stops emitting a laser beam upon a trigger press, check the battery level. When the battery is low, the scanner shuts off before the U2S low battery condition notification. Note: If the scanner is still not reading symbols, contact the distributor or the Global Customer Support Center.
Cannot unlock U2S	User enters incorrect password.	If the user enters an incorrect password eight times, the user is requested to enter a code before trying again.If the user forgot the password, contact system administrator.
U2S cannot find any Bluetooth devices nearby.	Too far from other Bluetooth devices.	Move closer to the other Bluetooth device(s), within a range of 10 meters (32.8 feet).
	The Bluetooth device(s) nearby are not turned on.	Turn on the Bluetooth device(s) to find.
	The Bluetooth device(s) are not in discoverable mode.	Set the Bluetooth device(s) to discoverable mode.

About a Factory Reset

You can securely erase all your information, content, and settings in internal shared storage and the IPSM card storage locations on the device. When you erase your device it’s restored to factory settings.



Caution: Before you start, suggest to back up your data so you can restore your them later on a different device.

- If you have an eSIM, you can choose to erase your eSIM or keep it. If you erase your eSIM, you need to contact your carrier to reactivate your cellular plan. (eSIM is not available on all models or in all countries and regions).
- If you added a Google Account to the device, make sure you have your Google username and password, otherwise you will not be able to use the device after the reset. Perform the factory reset after 24 hours if you recently reset your Google Account password.

Software Downloads

Urovo software including OS, SDK and Urovo Enterprise Enabler Apps are available online through partner portal: https://file.en.urovo.com/ You will need to create a login account for portal access if you have not already created one.

Precautions

1. Read all information in this guide before using the device to ensure safe and proper operation.

2. Please use the accessories that have been approved by this manufacturer and correspond to this model. Use of any power source, charger, battery, etc. that has not been approved by this manufacturer may cause a fire, explosion, or other hazards.

3. Please use device and accessories within the specified temperature range. Equipment failure may occur when the ambient temperature is too high or too low.

4. Do not disassemble the product and its accessories. If the equipment or any of its components are not working properly, consult the after-sales service of the company promptly, or send the equipment to the after-sales service outlet for testing and maintenance.

5. The battery is made from a flammable and explosive material. Do not disassemble, squeeze, drop and make any other destructive operations on the battery. Do not place the battery in high temperatures.

6. Disposal of used batteries is subject to local relevant documents or policies regarding disposal of used batteries.

7. The U2S contain one or more lasers, can only be serviced by Urovo or an authorized service provider to avoid damage that could result in hazardous exposure to infrared laser emissions.

Warranty Policy

Thank you for using Urovo intelligent terminal series products. In the situation of quality problems, which arise from raw materials or production processes, during normal use of purchased products, Urovo PTE. LIMITED. will be responsible for free maintenance within one year from the date of purchase.

The company may provide repairs due to the user's failure to use the product according to the provided instructions of the product. However, corresponding service fee and component fee will be charged.

Warranty regulations:

1. Under normal circumstances, the warranty period of the device is 12 months (3 months for accessories), subject to the sales agreement.

2. During the product warranty period, under the normal use conditions (determined by our technical staff), the user will be entitled to a free warranty for damaged or faulty warranty parts.

3. During the warranty period, faults caused by repair, disassembly or modification of the product by a personnel other than our company, improper installation, improper use by the user (failure to follow instructions), serial number damage, accident or natural disaster, will not be covered under the warranty.

4. The warranty will expire immediately if any alterations are made to the warranty card.

5. Please show the equipment SN and purchase certificate for repair. The company reserves the right to interpret the above contents.

Developer Information

To get developer information, you can go to the Technical Support Developer Doc at

https://www.urovo.com/developer/index.html

Label Locations

You can find device compliance information, model number, serial number, IMEI number on the labels inside the battery compartment. Laser safety labeling is located on the back of the device.

UROVO PTE. LIMITED

Website: en.urovo.com

E-mail: urovo@urovo.com

Address: 1 Raffles Place, #21-01 One Raffles Place Tower 1, Singapore 048616